



# **AudaNet**

## ***User Reference Guide***

***Audatex Solutions Pvt Ltd***

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## Before we move ahead, please ensure that:

1. You have Internet Explorer version 8 or above installed in your computer.



BRE will not function properly on Google chrome, Firefox or any browser other than Internet Explorer (IE).

To download the latest version of internet explorer click on the link below

<http://windows.microsoft.com/en-in/internet-explorer/download-ie>

2. Java latest version 7 with update 67



To download the latest version of java click on the link below

<https://java.com/download>

3. PDF file reader (Adobe preferably )

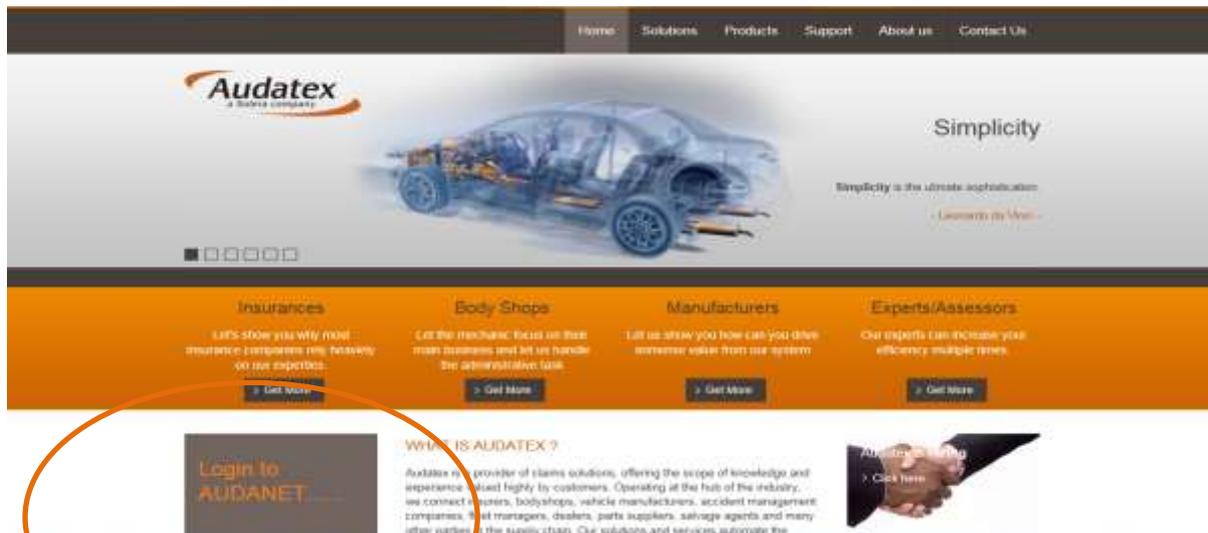


To download the latest version of acrobat reader click on the link below:

<http://get.adobe.com/reader/>

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- Go to the Audatex website “www.audatex.in’ and click on login to Audanet.
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# Simplicity

Simplicity is the ultimate sophistication

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■■■■■

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Let us show you why most insurance companies rely heavily on our expertise.  
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Let the mechanic focus on their main business and let us handle the administrative task.  
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**WHAT IS AUDATEX?**  
Audatex is a provider of claims solutions, offering the scope of knowledge and experience valued highly by customers. Operating at the hub of the industry, we connect insurers, bodyshops, vehicle manufacturers, accident management companies, fleet managers, dealers, parts suppliers, salvage agents and many other parties in the supply chain. Our solutions and services automate the

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## Sign In

Enter your Single Sign-On user name and password to sign in

User Name

Password

Log in using your unique user name and password

Unauthorized use of this site is prohibited and may subject you to civil and criminal prosecution.

[Forgotten password](#) | [Expired account](#)

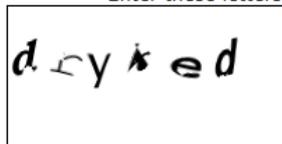
Click to generate a new password

## Password recovery

Submitted text is not valid. Please try again.

User Name:

Enter these letters:



Step 1

(refresh page to generate a new image)

Step 2

## Password recovery

User Name: training10

Customer ID:

New password:

Repeat password:

Customer ID will be supplied with the user name & password. In case you don't have, mail us [servicedesk@audatex.in](mailto:servicedesk@audatex.in)

## Work Grid

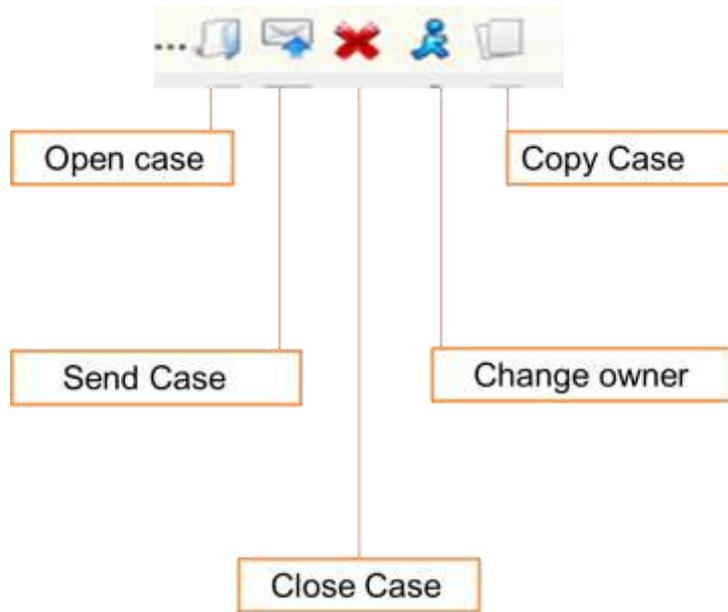
In work grid we can view all the active, copied, sent and closed cases. The columns in the work list can be customized as per user requirements. The work list can be exported to excel for viewing offline.

The screenshot displays the 'Work List' interface in Audatex. At the top, there are navigation buttons: 'Claims', 'Open (B)', 'Closed', 'Sent', and 'Closed'. The main area shows a table with the following columns: Claim, Reference, Responsible, Task Status, Registration, Created on, Actions, Progress, Business status, Receiver, VIN, Sender, Last Edited, Sender company, Grand Total, and Task role. The table contains several rows of data. Two callout boxes are overlaid on the image: one labeled 'Column Chooser' pointing to the column headers, and another labeled 'Export to Excel' pointing to the Excel icon in the toolbar.

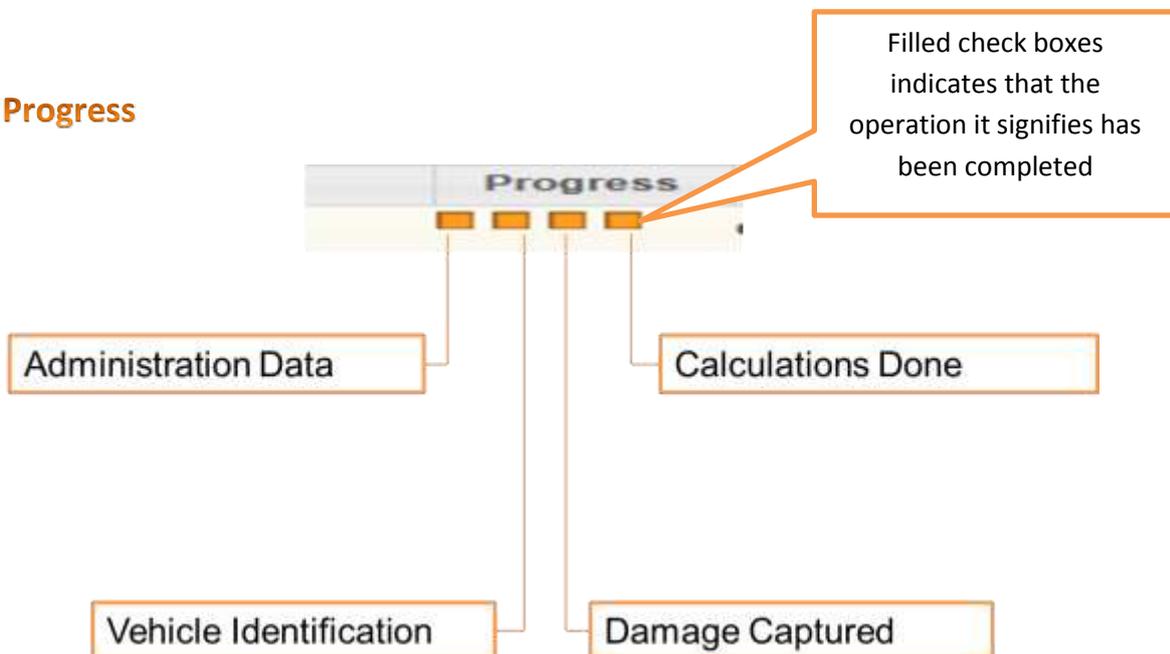
The 'Select Columns' dialog box is shown, listing the following columns with checked checkboxes: Claim Number, Reference Number, Responsible User, Task Status, Registration Number, Created on, Actions, Progress, Business status kind, Business Process, VIN, Sender, Last Edited Date, Sender company, Grand Total, and Task role. At the bottom of the dialog, there are three buttons: 'Ok', 'Cancel', and 'Reset'.

Column Chooser

### Actions



### Progress





## Policy Data

It is recommended to fill all the fields mentioned but you have the option to fill only the fields you require.

The various pages signify the workflow configured as per SKODA

In Policy Type, select comprehensive to calculate depreciation & zero depreciation for depreciation cap policies.

To add name of insurer and the assessor, check the boxes in the other contacts options and fill the details.

Click to add assessor details

## Accident Data

Accident Impact Points and direction can also be mentioned as shown. General condition of the vehicle can be selected from the drop down menu and required comments can be mentioned in the description filed.

## Vehicle Identification

The VIN entered in the pre intake page will be reflected in the VIN field, click the VIN Query tab to get the model options against the VIN.

## Vehicle Data

Fill in the vehicle details as required; the fields marked with are the mandatory fields.

Depreciation is calculated from date of sale

## Labour Rates

**Labor rates**

**Partnerships**  
Agreed rates: [dropdown]

**Labour rates**  
Unit: [per hour] [dropdown]  
Panel/Mechanical Rate: 500

**Paint rates**  
Paint Method: [AZT] [dropdown]  
Paint Rate: 1000  
Paint Rate Unit: [per hour] [dropdown]

**Taxes**  
Status: [Full Tax Rates] [dropdown]  
VAT/CT/Duties - Parts: [text field]      Service Tax & Case-Panel Labour: [text field]

**Callout:** Use Mech. /paint rates & taxes as applicable

**Labor rates**

**Paint rates**  
Paint Method: [AZT] [dropdown]  
Paint Rate: [text field]  
Paint Rate Unit: [per hour] [dropdown]

**Taxes**  
Status: [Disabled] [dropdown] (Full Tax Rates)  
VAT/CT/Duties - Parts: [text field]      Service Tax & Case-Panel Labour: [text field]  
Service Tax & Case-Panel Labour: [text field]      Tax - Paint & Materials: [text field]

**Discounts**  
Parts Discount, %: [text field]      Panel Labour Discount, %: [text field]  
Paint Labour Discount, %: [text field]      Paint Material Discount, %: [text field]  
Overall Discount Type: [Percentage] [dropdown]      Overall Discount: [text field]

**IDBlock codes**

Calculation parameter	Description	Unit	Value
25	% of Parts Total	%	[text field]
81	ACT paint system	%	[text field]
85	Vehicle Transportation	EUR	[text field]

**Callout:** Taxes can be enabled and disabled as required

## ID Block Codes

To add various items like transportation cost, fixed paint material cost , cavity protection etc. click on the ID Block code tab and select the check box option and click add

ID Block Code

**New IDBCs**

Add Cancel

Group 1 Group 2 Group 3 Group 4 Group 5 Group 6 Group 7 Group 8 Group 9 Group 10 Go down

Calculation parameter	Description	Unit	Value
- Group 1: Paint Materials			
<input type="checkbox"/> 03	Mineral effect material addition in %	%	0
<input type="checkbox"/> 40	% of Paint Labour	%	0
<input type="checkbox"/> 42	Fixed Amount	INR	0
<input type="checkbox"/> 43	Fixed Amount (bodysell)	INR	0
<input type="checkbox"/> 45	Areas/manufacture	%	0
<input type="checkbox"/> 51	AZT paint system	%	100
<input type="checkbox"/> 81	Paint materials, manufacturer Audi-ME (00)	INR	0.00

Enter Values as required

**IDBlock codes**

Calculation parameter	Description	Unit	Value
28 <input type="checkbox"/>	% of Parts Total	%	0
68 <input checked="" type="checkbox"/>	Vehicle Transportation	R	1500
74 <input checked="" type="checkbox"/>	Alignment	R	500

ID Block Code Delete

## Damage Capturing

After the admin information the next step is damage capturing where the AudaPad (Auda-graphics ) will open for the selected model.

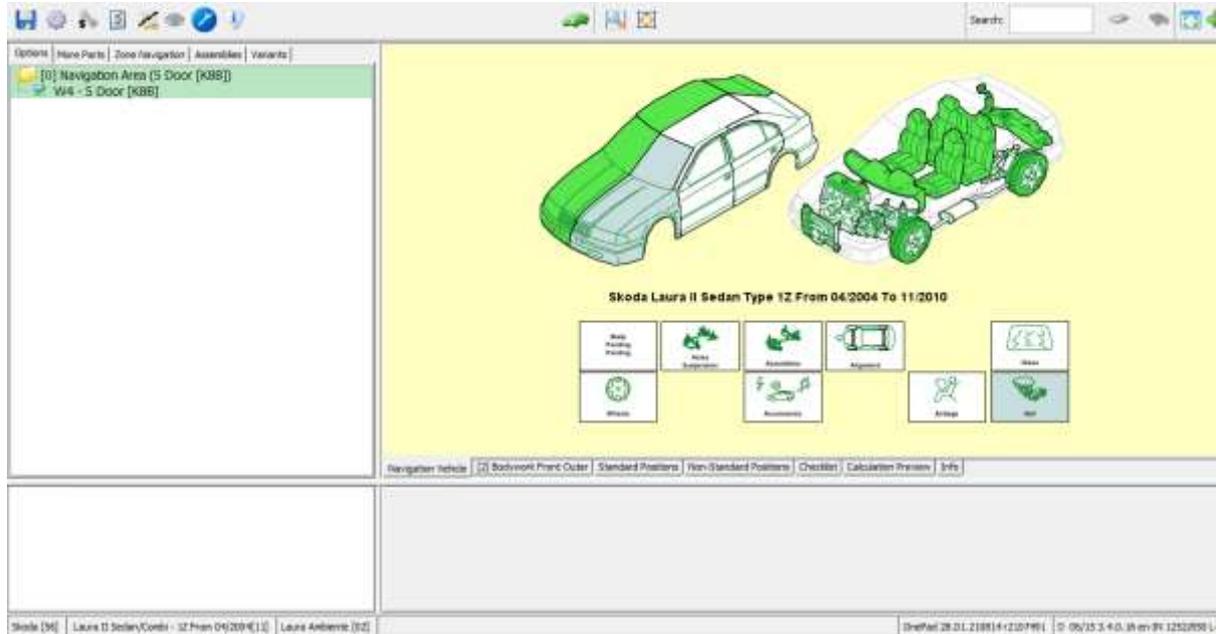


Info

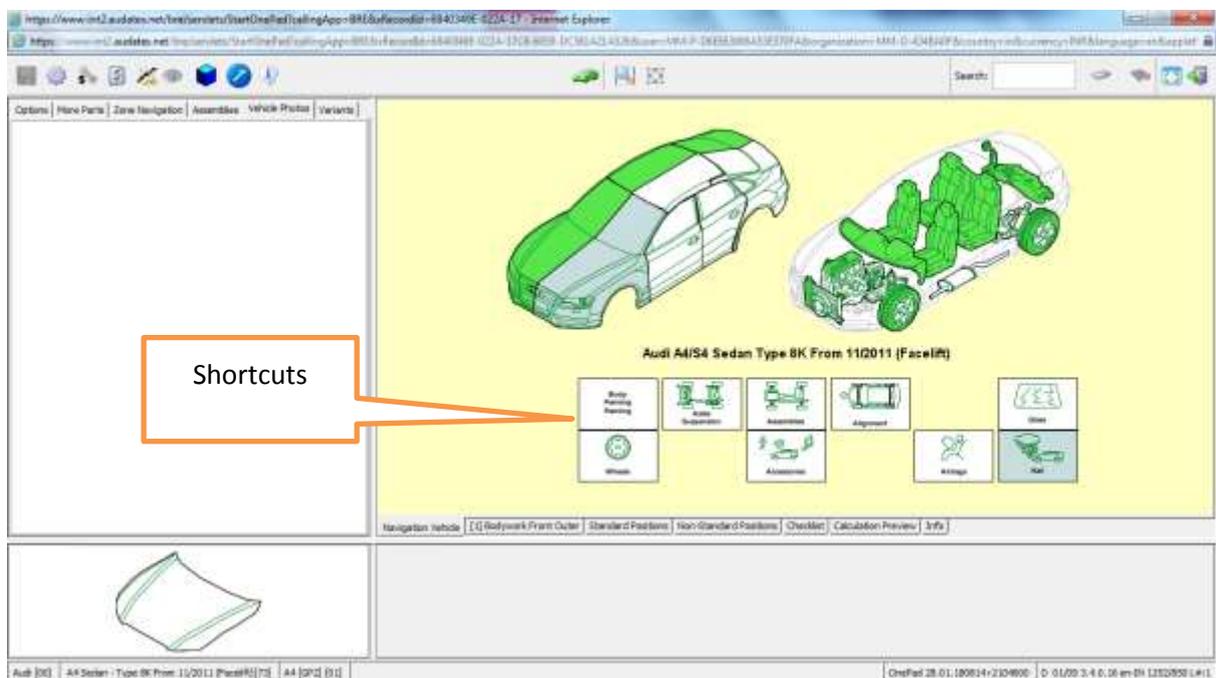
versionLabel **28.01**  
 buildLabel **180814 r2104600**  
 javaVersionLabel 1.7.0\_80, Oracle Corporation  
 converterLabel  
 dataVersionLabel  
 fileStyleLabel 7:-  
 DDVersionLabel

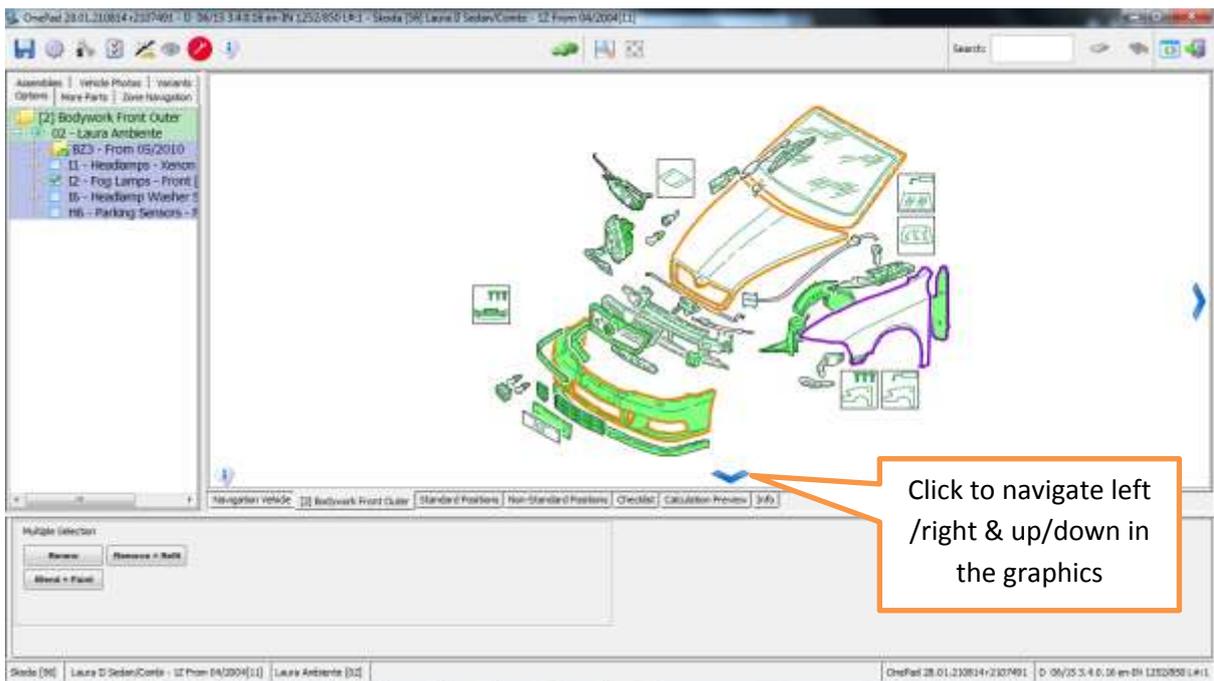
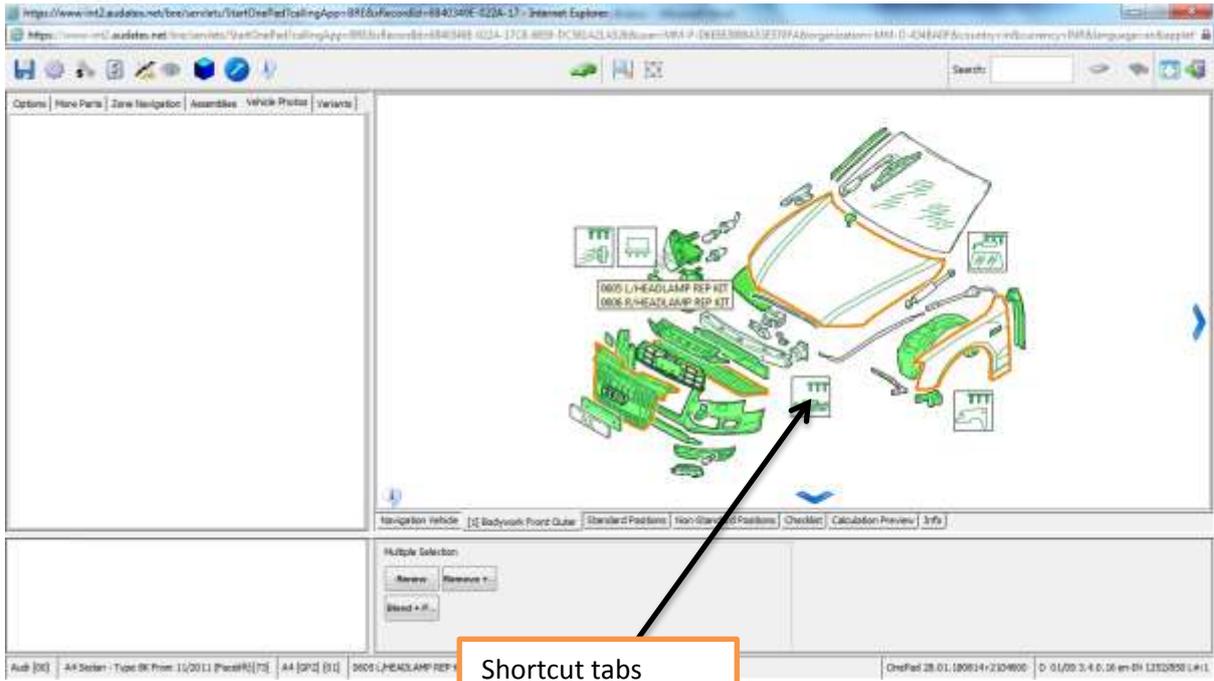
- Configuration download:
- Configuration initialized:
- Configuration initialization:
- Vehicle initialization:
- Dossier initialization:
- Model specification:
- Standard position initialization:
- GUI initialization:

Note: Loading of the graphics will depend upon the internet speed. Minimum recommended speed is 2Mbps. Also initially the loading will take time as the system saves caches in your computer and it takes lesser time when the same model is selected for damage capturing again. For more information on this click on <http://youtu.be/EwpKFMFK2V8>

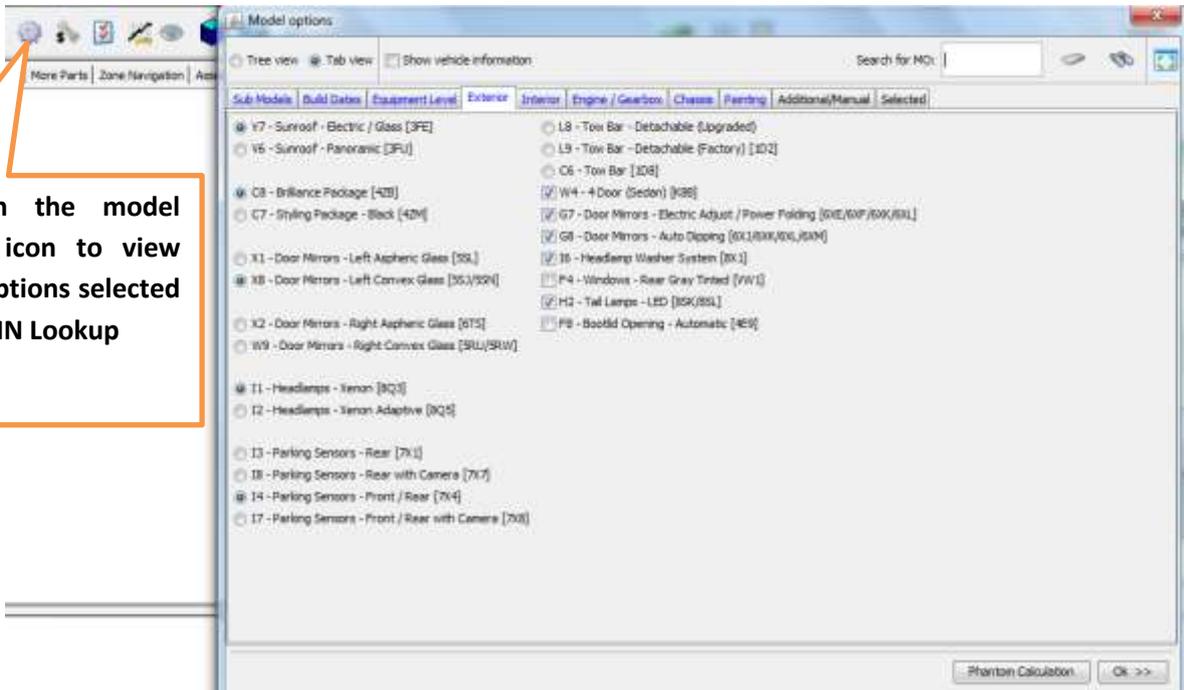


## Shortcuts



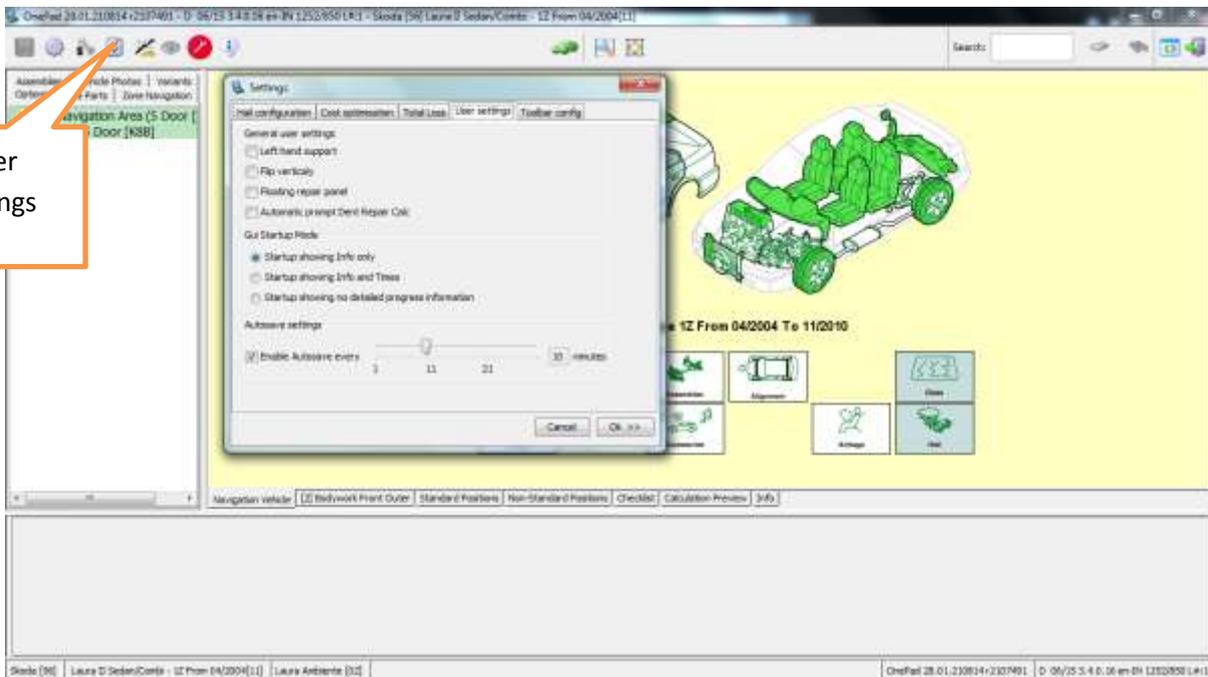


## Model Options



**Note: It is recommended not to change the selected options as this may change the calculations output.**

## User Settings



## Parts Composition

Turned ON

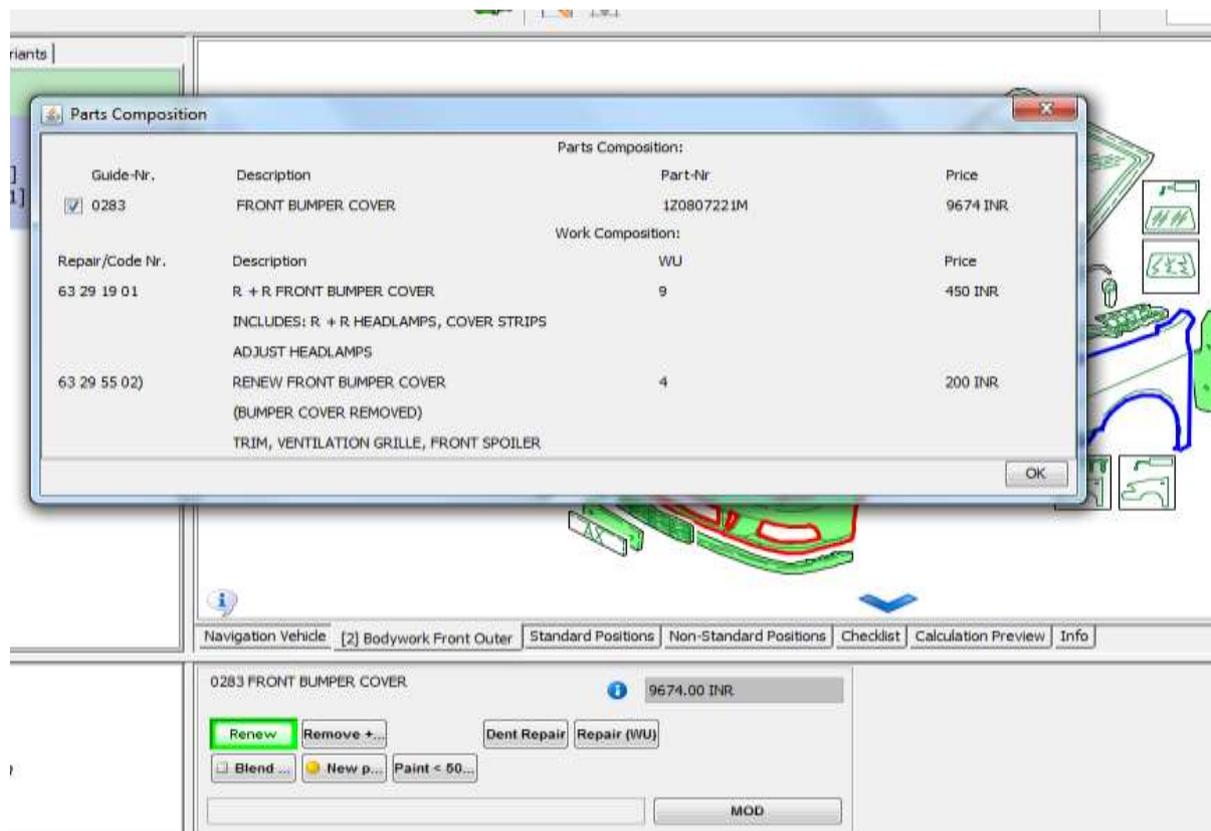
Guide No.	Description	Part No.	Price
020	FRONT BUMPER COVER	020072201	904.96
Work Composition:			
Repair Code No.	Description	Qty	Price
62 26 19 01	R + R FRONT BUMPER COVER INCLUDES: R + R HEADLAMPS, COVER STRIPS ADJUST HEADLAMPS	1	226.96
62 26 55 02	RENEW FRONT BUMPER COVER (BUMPER COVER REMOVED) TRIM, VENTILATION GRILLE, FRONT SPOILER	4	120.96

Parts composition details pop up when option is turned ON

Turned OFF

## Renew

- Is used when a panel/part is to be replaced
- Includes the following operations
  - R+R of the part/Panel
  - R+R of the child parts
  - R+R of the associated parts
  - Paint labour +Paint material cost (New Part Paint)
  - Part number
  - Part price



The screenshot displays the Audatex software interface. A 'Parts Composition' dialog box is open, showing a table of parts and their associated work composition. Below the dialog, the main repair area shows the 'Navigation Vehicle' as '[2] Bodywork Front Outer' and the selected part '0283 FRONT BUMPER COVER' with a price of 9674.00 INR. The 'Renew' button is highlighted in green.

Parts Composition:			
Guide-Nr.	Description	Part-Nr	Price
<input checked="" type="checkbox"/> 0283	FRONT BUMPER COVER	120807221M	9674 INR
Work Composition:			
Repair/Code Nr.	Description	WU	Price
63 29 19 01	R + R FRONT BUMPER COVER INCLUDES: R + R HEADLAMPS, COVER STRIPS ADJUST HEADLAMPS	9	450 INR
63 29 55 02)	RENEW FRONT BUMPER COVER (BUMPER COVER REMOVED) TRIM, VENTILATION GRILLE, FRONT SPOILER.	4	200 INR

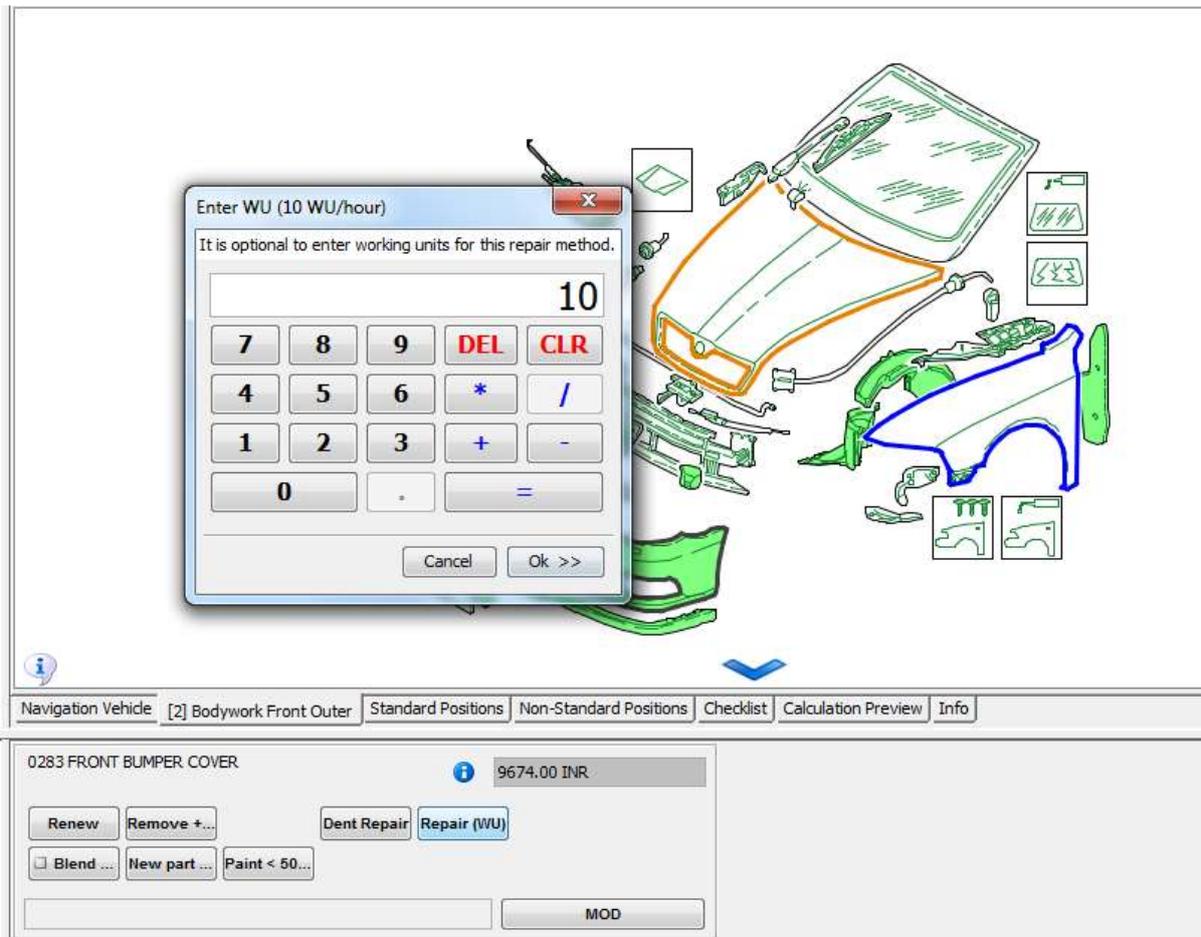
Navigation Vehicle: [2] Bodywork Front Outer | Standard Positions | Non-Standard Positions | Checklist | Calculation Preview | Info

0283 FRONT BUMPER COVER | 9674.00 INR

Buttons: Renew (highlighted), Remove +..., Dent Repair, Repair (WU), Blend..., New p..., Paint < 50..., MOD

## Repair

- Is used when part/Panel is repaired
- Includes the following operations
  - Denting /Repairing time (WU'S)
  - Paint labour +Paint material cost (Repair Paint<50%)



### Note:

- In repair the user has to manually select whether the panel/part is requires removing & refitting and can be selected from the R+R tab.

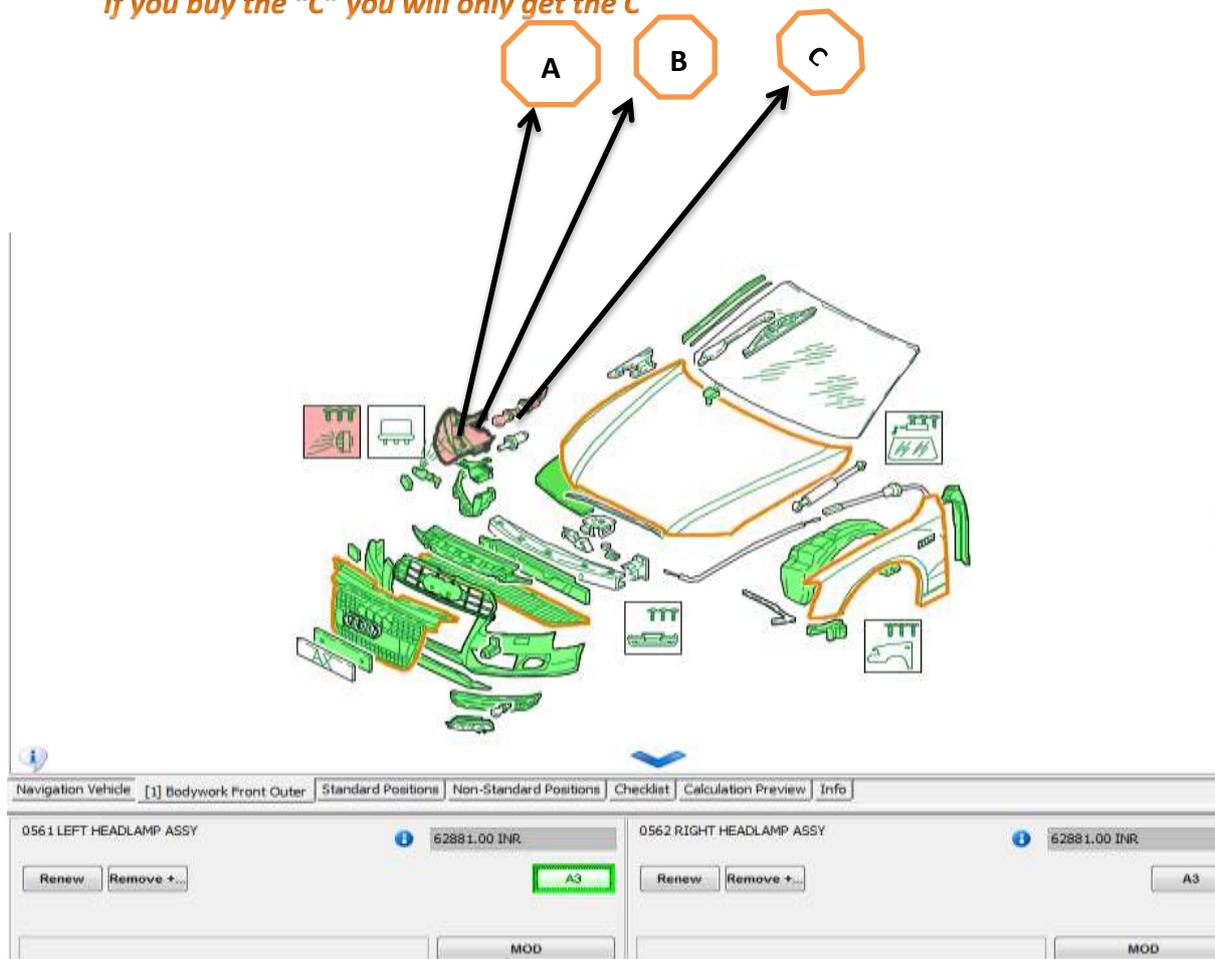
## A's and B's Assemblies and Sub-Assemblies

- "A" Identifies the main assembly
- "B" Identifies a sub-component to the main assembly
- "C" Identifies further sub-components to the main assembly

*If you buy the "A" you will get the A, B's and C's*

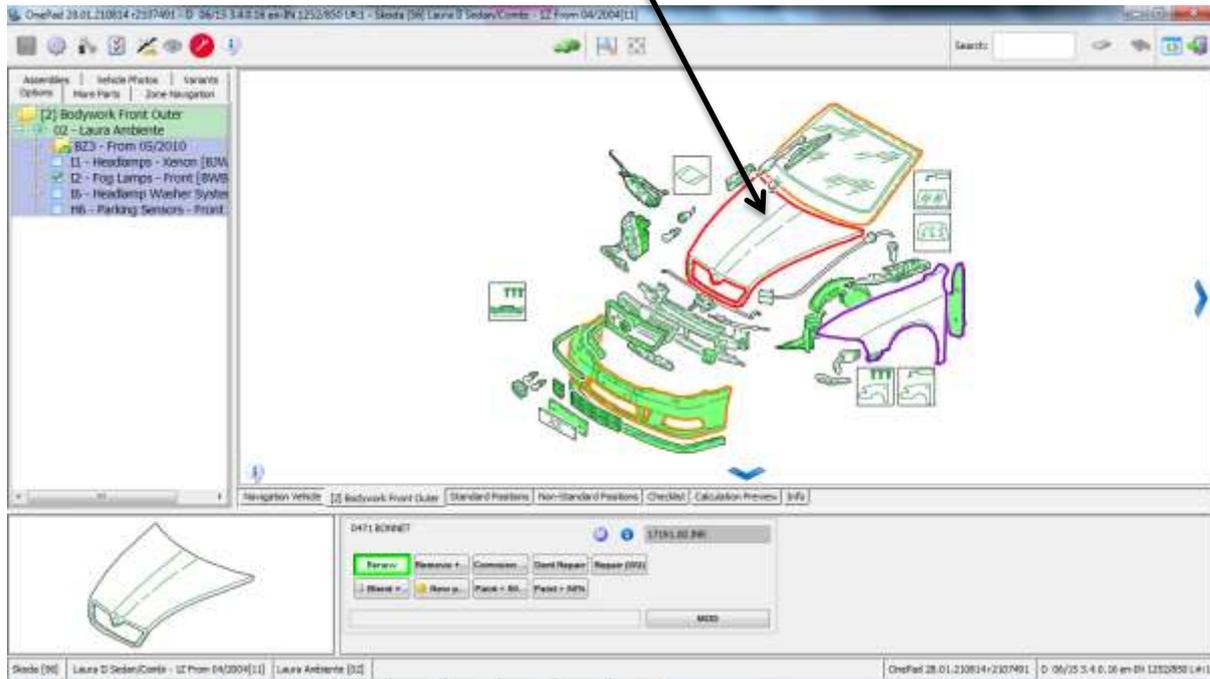
*If you buy the "B" you will get the B and C's*

*If you buy the "C" you will only get the C*



Assembly Button

Selected Panels will be highlighted with Red outlining



### Colour Coding of parts

**Green:** Plastic parts

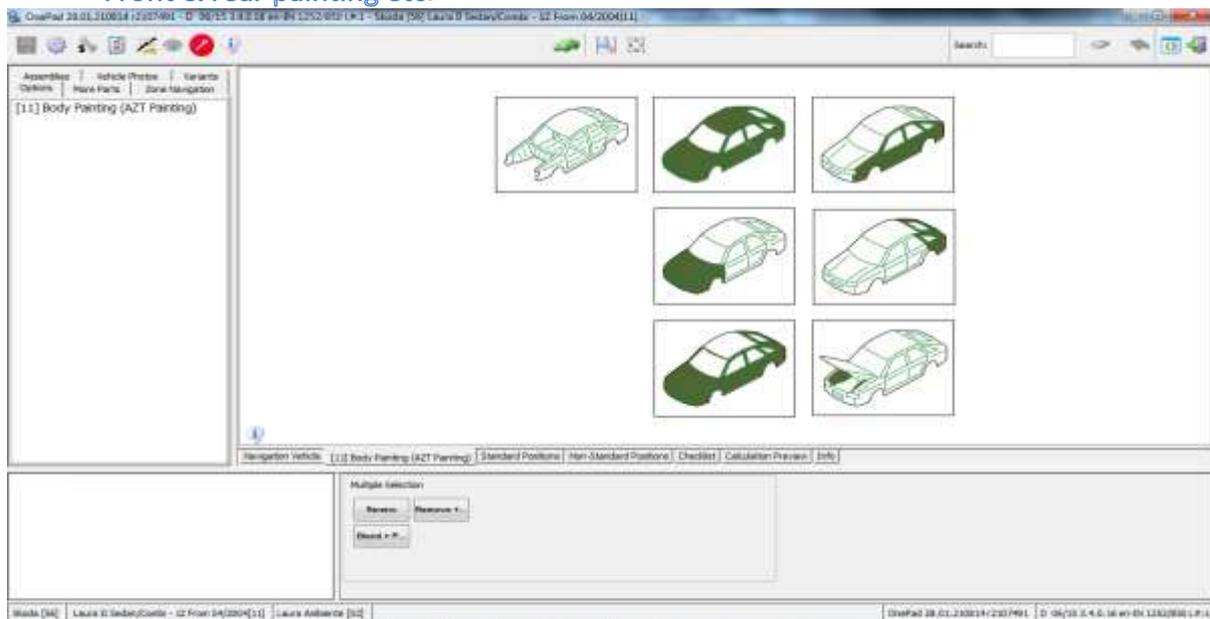
**Yellow:** Aluminium Alloy

**White:** Sheet Metal

### Body Painting - Zone 09

Gives different painting operations

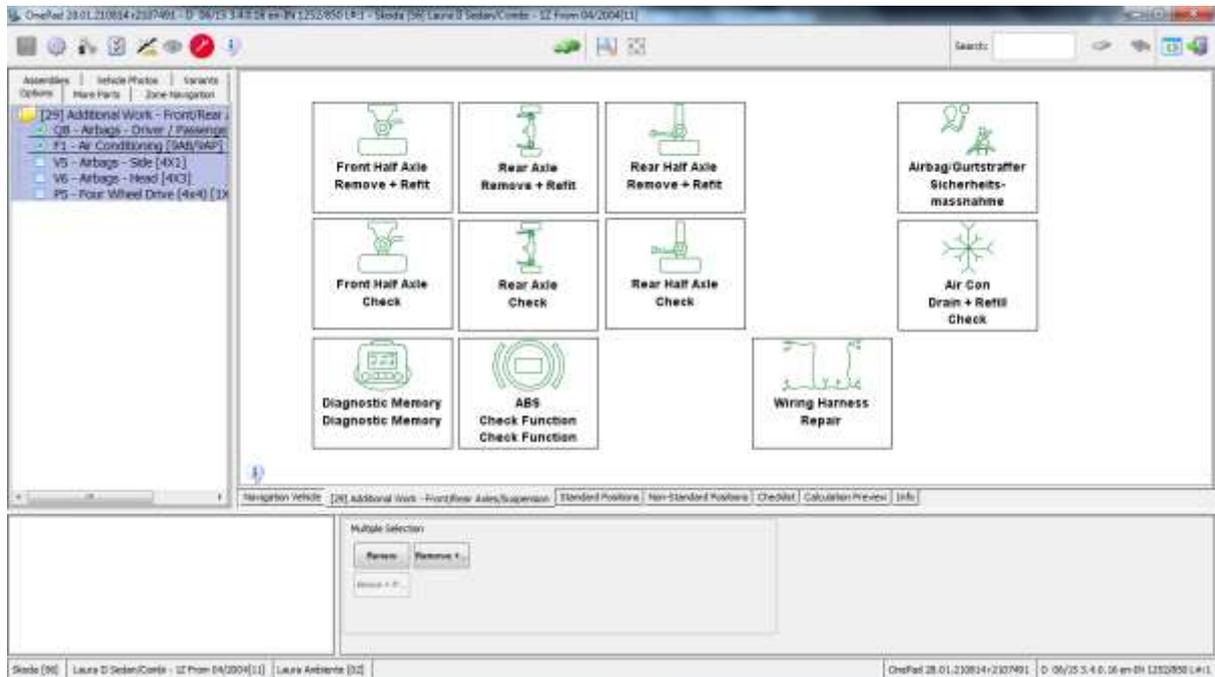
- Includes body shell & painting
- Complete side painting
- Front & rear painting etc.



## Axles Suspension- Zone 32

Deals with axle, suspension and some additional work. e.g.

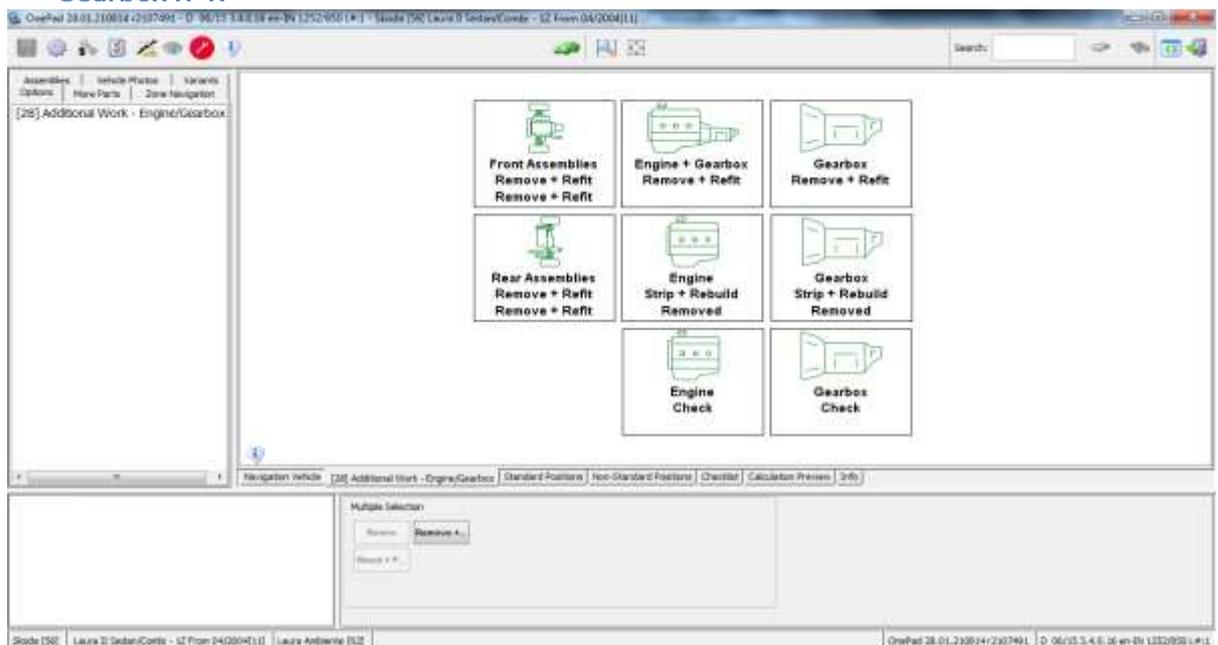
- Front & Rear Axle R+R
- ABS Function
- Power steering
- Wiring Harness repair



## Assemblies -Zone 31

Removing & refitting options for various assemblies

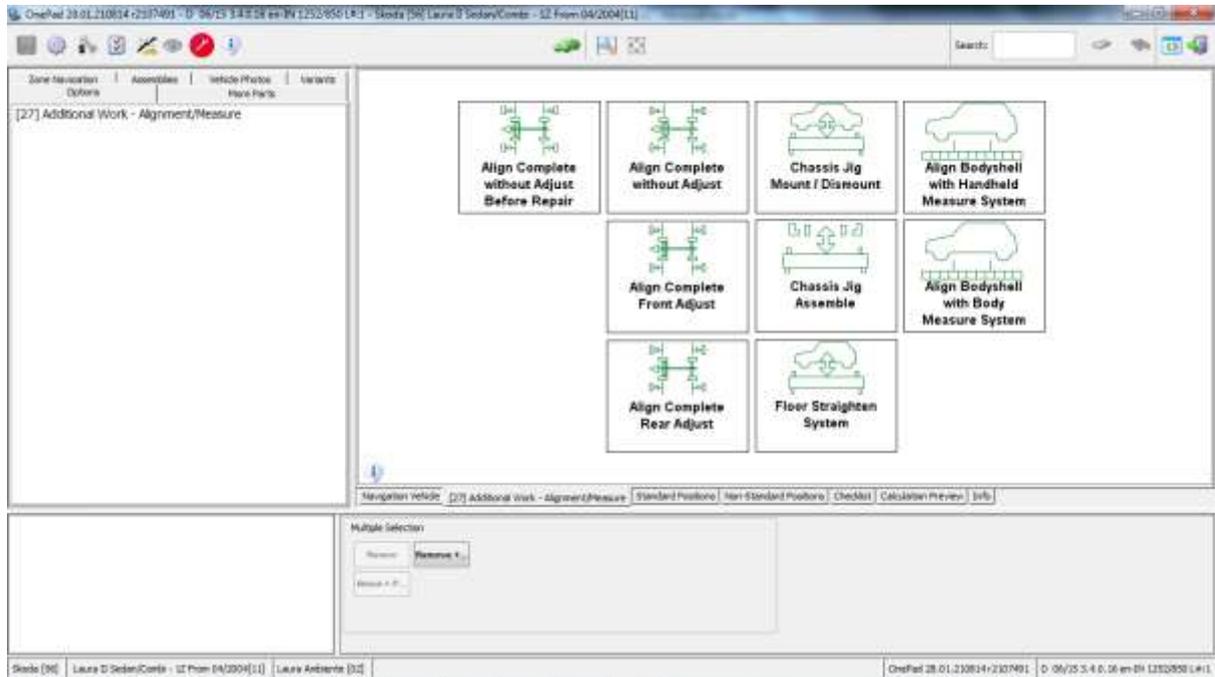
- Engine R+R
- Gearbox R+R



## Alignment - Zone 30

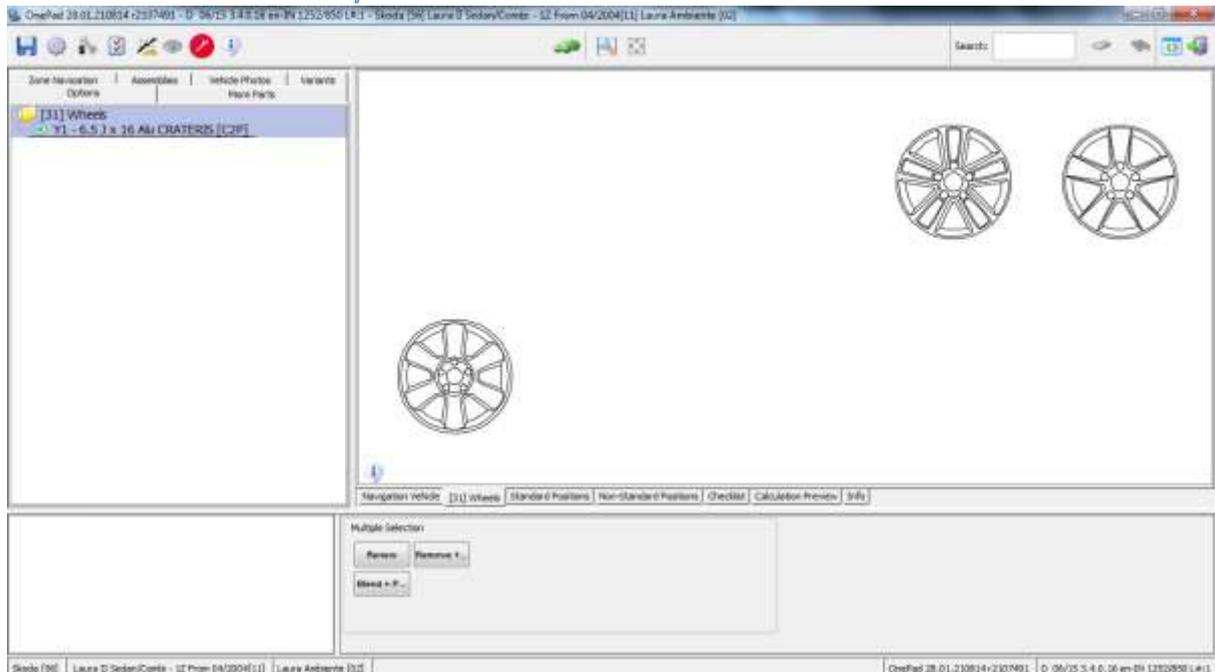
Provides various alignment operations such as

- Front & Rear Alignment
- Floor Alignment
- Body Shell Alignment
- 



## Wheel Covers - Zone 34

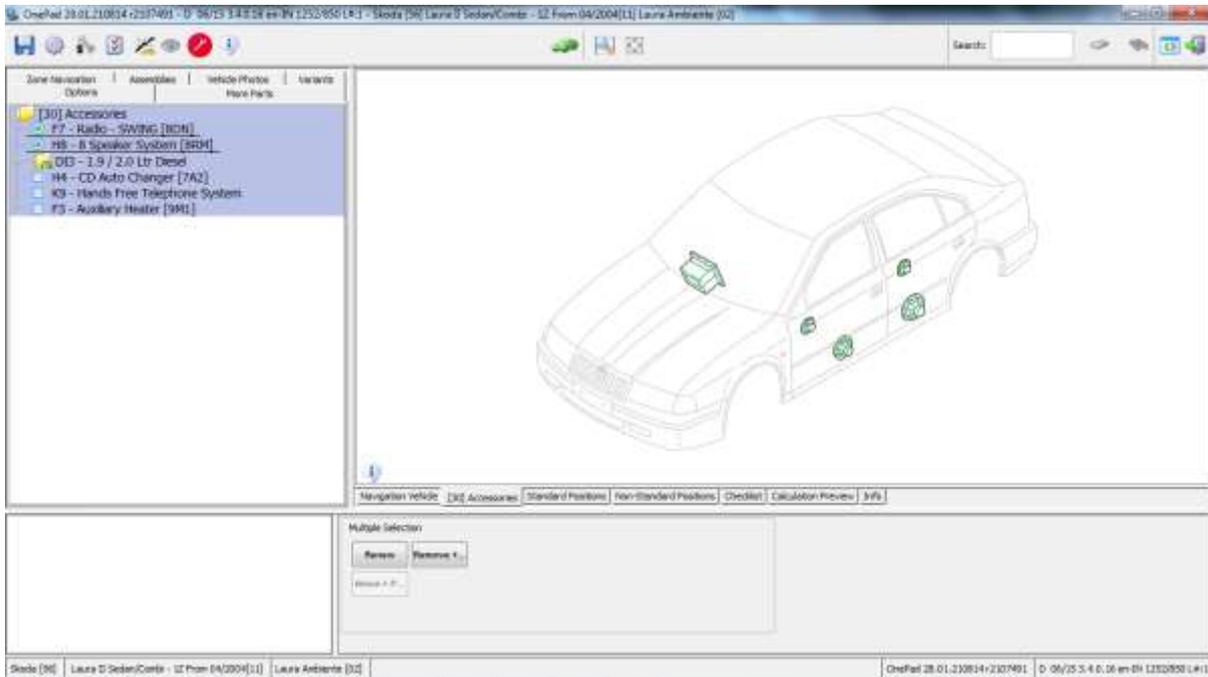
The Wheel covers and alloy wheels can be selected from this zone.



### Accessories - Zone 33

All the standard accessories supplied by the OEM with the vehicle can be selected in this zone. Some of the items considered as accessories are as under:

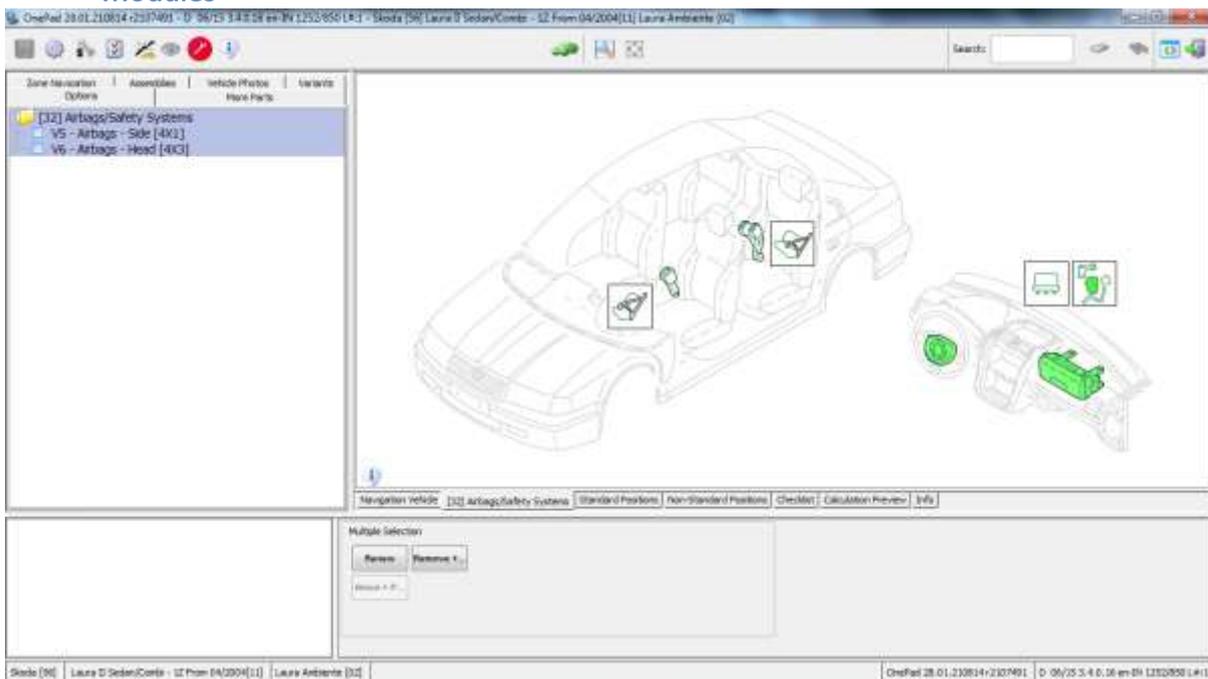
- Audio System
- Speakers
- Heater



### Airbags- Zone 35

This zone gives you option to access the following:

- All Airbags
- Modules



## Non Standard Positions- NSP

NSP is a free form part of the system that enables the user to manually enter the labour, parts and specialist costs to the assessment e.g. AC gas, Sealant kit, bolts , washers, machining, oil etc.



Add the NSP as required, from the available options



Click OK+ to add more items or OK >> to finish adding NSP items

**Note: System does not buy liquids & gases (engine oil, AC gas etc.) and these must be entered in NSP. It is recommended to change the guide number every time you add a new item to NSP.**

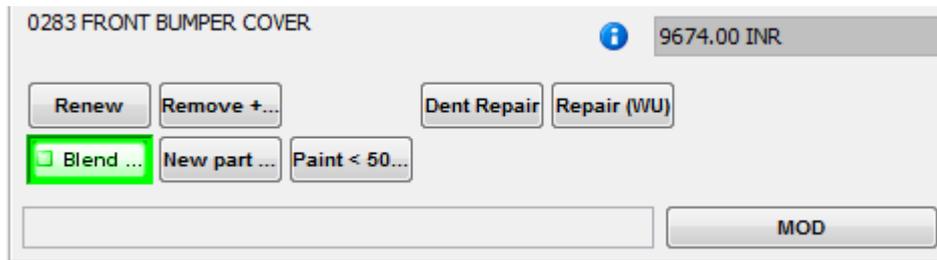
## NSP Memory Storage

The facility exists to store and re-use NSP entries, click on the “add also to predefined NSP list “tab.

## The Audatex Paint and Methods Procedure

There are four levels of paint operations available within the Audatex system:

### 1. Blend & Paint or Surface Paint



0283 FRONT BUMPER COVER 9674.00 INR

Blend ...

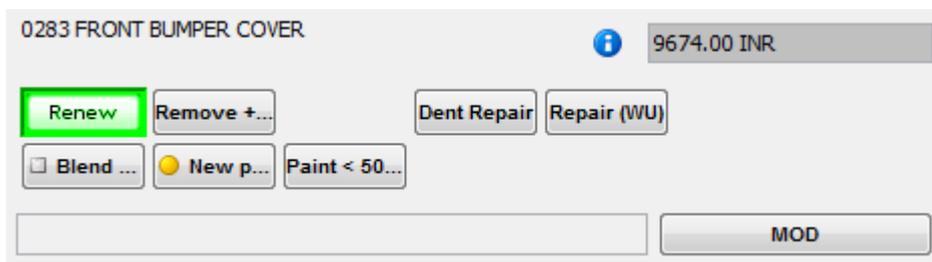
When selecting for Blending into an adjacent panel the following will automatically be generated:

- The paint labour time
- The paint material costs

Items not included:

- The removal and refitting of associated items fitted to the panel in order that it may be painted.

### 2. New part painting

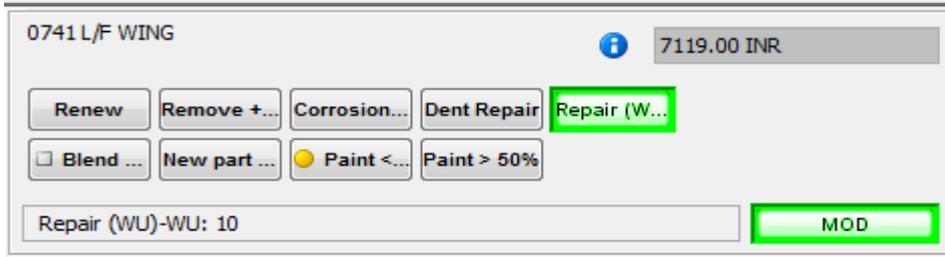


0283 FRONT BUMPER COVER 9674.00 INR

Blend ...
  New p...

When a “NEW” panel is selected it will be automatically painted to the full manufacturers Specification. However, there are occasions when new part painting is required on a panel not being renewed, or a panel that has been supplied in the wrong colour which then requires repainting. To use this paint operation, select the “NEW PART PAINT” for the appropriate panel.

### 3. Repair paint <50% - prepared area less than 50% of panel surface area



The screenshot shows the software interface for a repair job. At the top left, it displays '0741 L/F WING'. To the right, there is an information icon and a price field showing '7119.00 INR'. Below this, there are several buttons: 'Renew', 'Remove +...', 'Corrosion...', 'Dent Repair', and 'Repair (W...)' (highlighted in green). In the second row, there are 'Blend ...' (with a checkbox), 'New part ...', 'Paint <...' (with a yellow circle icon), and 'Paint > 50%'. At the bottom, there is a text field containing 'Repair (WU)-WU: 10' and a green 'MOD' button.

Repair painting <50%: For a prepared area less than 50% of the panel surface area. This will automatically generate:

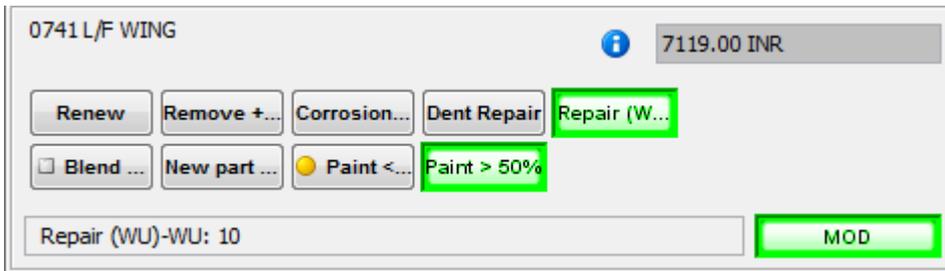
- The paint labour time
- The paint material costs

Items not included:

- The removal and refitting of associated items fitted to the panel in order that it may be painted.

This level of painting will be automatically generated if a repair to a panel has been selected. The calculated paint and materials will be sufficient to prime a prepared area of less than 50%. However colour and clear coats will be generated for edge to edge full panel painting.

### 4. Repair paint >50% - prepared area greater than 50% of panel surface area



The screenshot shows the software interface for a repair job. At the top left, it displays '0741 L/F WING'. To the right, there is an information icon and a price field showing '7119.00 INR'. Below this, there are several buttons: 'Renew', 'Remove +...', 'Corrosion...', 'Dent Repair', and 'Repair (W...)' (highlighted in green). In the second row, there are 'Blend ...' (with a checkbox), 'New part ...', 'Paint <...' (with a yellow circle icon), and 'Paint > 50%' (highlighted in green). At the bottom, there is a text field containing 'Repair (WU)-WU: 10' and a green 'MOD' button.

Repair painting >50%: For a prepared area more than 50% of panel surface. This will automatically generate:

- The paint labour time
- The paint material costs

Items not included:

The removal and refitting of associated items fitted to the panel in order that it may be painted.

This level of painting will reflect that the material costs are increased because more than 50% of the panel requires primer. The WU'S are increased to reflect the extra work involved. Colour + clear coats will be generated for edge to edge Full Panel Painting

## Paint Method

The option to “Prepare off Vehicle” will allow the user more time and materials for Preparing, priming and painting panels before fitting. After fitting, the panels can then be refinished on the car.

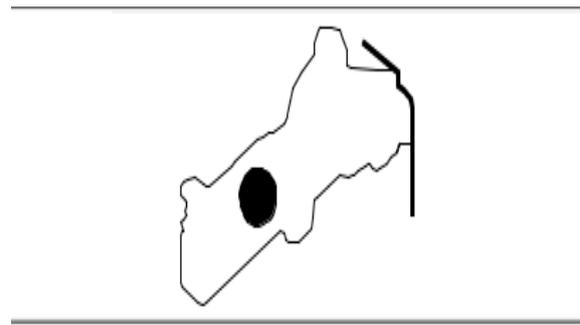
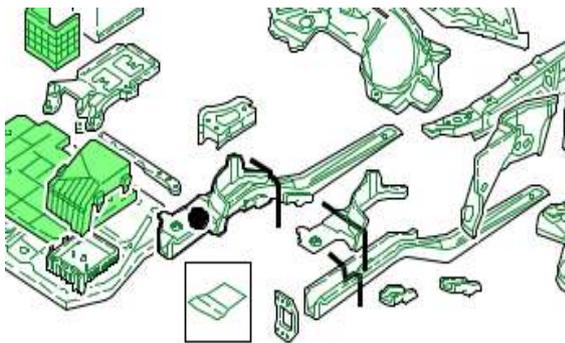
The option “Painting off Vehicle” will reduce the time and materials, as it does not include masking and moving the vehicle into the booth.

Selecting “Neither” will generate the default paint method and materials, which includes masking and moving the vehicle into the booth.

## Partial Panels

A vehicle repair method may require that we purchase a body panel to replace the existing damaged panel. However, it is not always necessary to replace the panel in its entirety, and the estimator may choose to fit only a section of the purchased panel. It is these “sections” of the full panel that we refer to as partial panels.

***“To select a partial panel replacement Click into the small “spot” ● and depressing the Partial Replace Button”***



## Labour Times

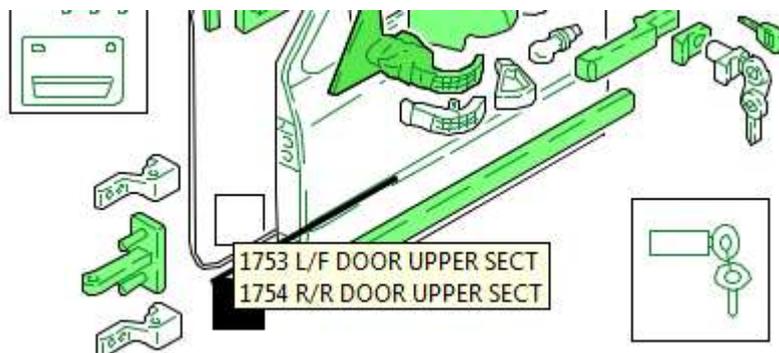
The system will provide a separate time schedule to deal with the partial panel. Panel and Mechanical labour times will vary from that of the full panel option if the partial repair process is significantly different.

***Don't forget: you buy the whole panel, fit the section you want and discard or reutilize the rest.***

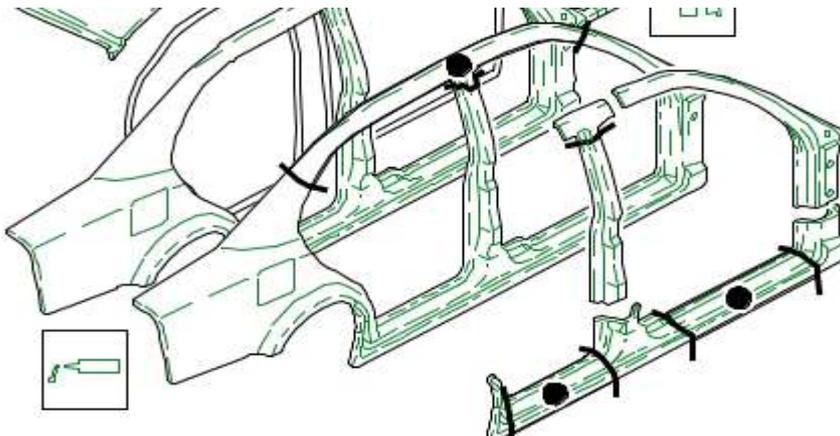
## Partial Panel Repairs and Painting

If Partial Panel Painting is available, the system will display selection squares for the relevant panel section, the user will be required to click on the appropriate square and then click the relevant Blend, Repair Painting or Partial repair buttons.

### ■ Partial Panel Painting – Applicable on mounted panels

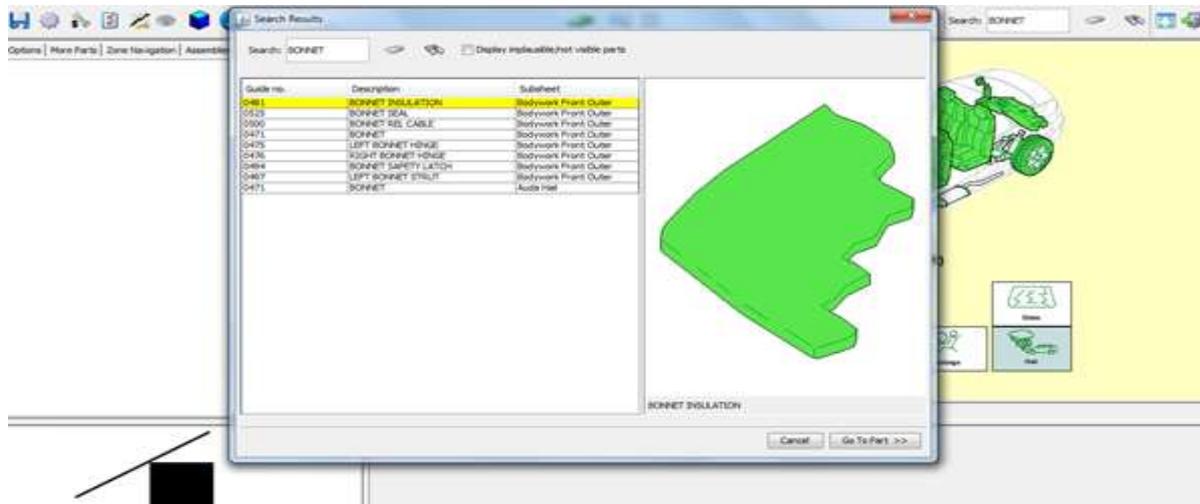


### ● Partial Panel Repair or Renewal – Applicable on welded Panels



## Part Search

To search a part by name or part number, go to search option in the Audagraphics.



The selected part will be highlighted in the audagraphics

## Modifications

To modify the price or work units of a part in case of variation in part price or actual time taken to complete the job, click on the modifications tab and then enter the correct part price or labour time opinion in the mutations options as required.

0471 BONNET 64053.00 INR

Blend ...
  New p...

---

0471 BONNET

EM-Part price mutation

MM-% increase on manufacturer RRP

WM-% discount on manufacturer RRP

NFO



0471 BONNET

MUT EM [INR]: 5000.00

EM-Part price mutation  
 MM-% increase on manufacturer RRP  
 WM-% discount on manufacturer RRP

NFO

REP

0471 BONNET

MUT EM [INR]: 5000.00

WU

NFO

CO

REP

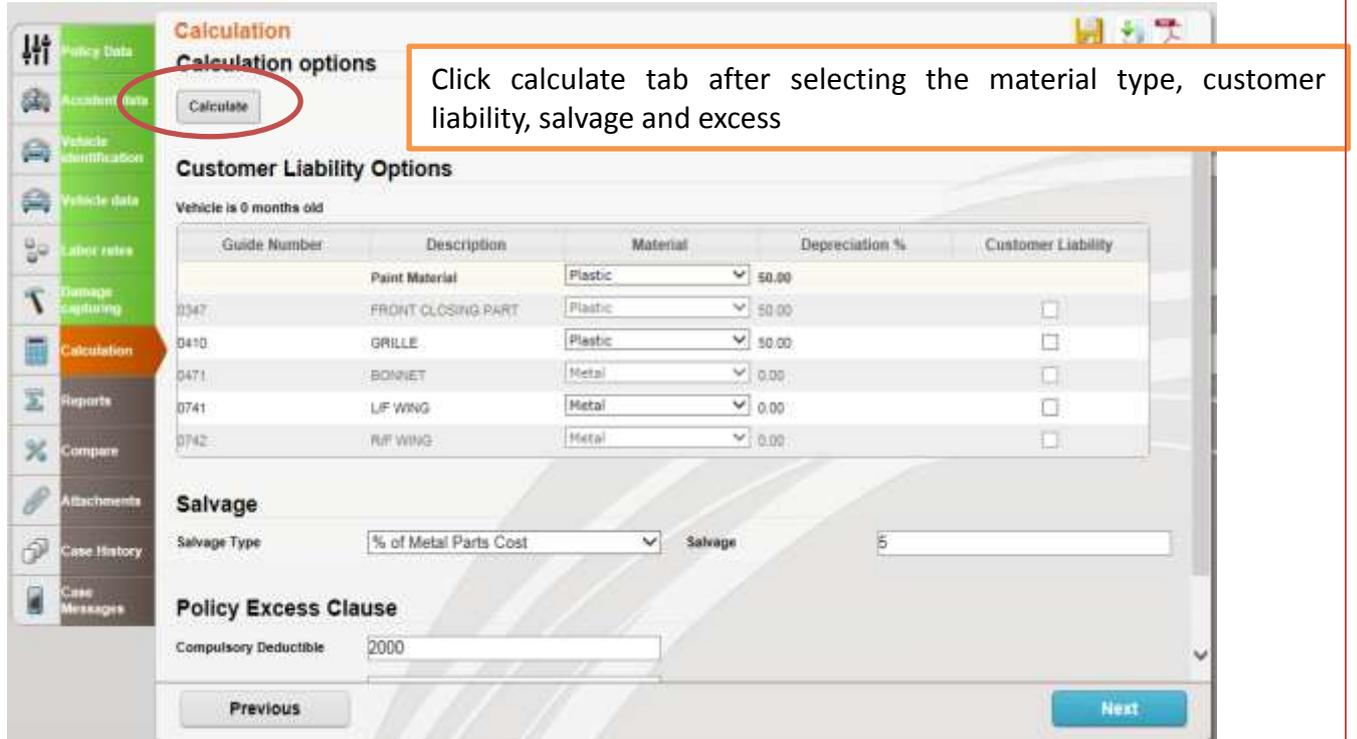
### Calculation preview

Check the part numbers, prices and operations selected in Calculation Preview

CODE NO.	DESCRIPTION	PART NUMBER	PRICE
55 22 61 00	BONNET	NEW PART PAINTING S1	22 3960.00
50 55 61 00	L/F WING	NEW PART PAINTING S1	9 1620.00
50 55 61 00	R/F WING	NEW PART PAINTING S1	9 1620.00
51 01 71 13	PAINTING PREPARATION WORK		19 3420.00
	NEW PART S1 METAL (PART/S FITTED)		
-----			
S P A R E P A R T S		PRICES AS AT	: 24.04.2014 / 06
0347	FRONT CLOSING PART	8K0 807 611 B	5509.00
0410	GRILLE	+8K0 853 651 F T94	31028.00
0471	BONNET	8K0 823 029 H	64053.00
0741	L/F WING	8K0 821 105 J	25083.00
0742	R/F WING	8K0 821 106 J	25083.00
-----			

3D Navigation Vehicle [1] Bodywork Front Outer Standard Positions Non-Standard Positions Checklist Calculation Preview Info

## Calculations



**Calculation options**

Calculate

**Customer Liability Options**

Vehicle is 0 months old

Guide Number	Description	Material	Depreciation %	Customer Liability
	Paint Material	Plastic	50.00	
0347	FRONT CLOSING PART	Plastic	50.00	<input type="checkbox"/>
0410	GRILLE	Plastic	50.00	<input type="checkbox"/>
0471	BONNET	Metal	0.00	<input type="checkbox"/>
0741	LF WING	Metal	0.00	<input type="checkbox"/>
0742	RF WING	Metal	0.00	<input type="checkbox"/>

**Salvage**

Salvage Type: % of Metal Parts Cost    Salvage: 5

**Policy Excess Clause**

Compulsory Deductible: 2000

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Material is classified as metal, plastic & glass by default. Material type can be changed from the drop down menu as required into unknown, metal, glass, Fibre glass. Depreciation will be calculated as under:

1. Unknown -0%
2. Metal – as per age of the vehicle
3. Glass – 0%
4. Fibre Glass – 30%
5. Plastic- 50%

Check the customer liability box in case some part is not assessed/allowed by the surveyor.

## Generating a report / Estimate

**Reports**

**Calculations list**

	Date	User	Grand total	Grand Total with VAT	Grand Total VAT	Rep total	Labour total	Parts total	Paint total	Coats numbers
1- <input type="checkbox"/>	8/21/14 10:49:22	service1	300,346.94	300,346.94	0.00	300,346.94	5,000.00	275,059.32	20,287.62	4/0
2- <input type="checkbox"/>	8/21/14 11:09:45	service1	310,953.92	310,953.92	0.00	310,953.92	5,000.00	285,666.30	20,287.62	6/0
3- <input type="checkbox"/>	8/21/14 11:24:08	service1	305,352.62	305,352.62	0.00	305,352.62	5,000.00	280,065.00	20,287.62	6/0
4- <input type="checkbox"/>	8/21/14 12:11:57	service1	310,953.92	310,953.92	0.00	310,953.92	5,000.00	285,666.30	20,287.62	6/0
5- <input type="checkbox"/>	8/21/14 19:22:22	service1	314,402.80	314,402.80	0.00	314,402.80	4,800.00	285,666.30	23,936.60	6/0
6- <input type="checkbox"/>	8/21/14 19:25:00	service1	901,664.63	901,664.63	0.00	901,664.63	12,200.00	864,288.13	25,175.50	93/0
7- <input checked="" type="checkbox"/>	8/21/14 19:28:52	service1	303,795.92	303,795.92	0.00	303,795.92	4,800.00	275,059.32	23,936.60	4/0

Print PDF

Print pdf

Previous Next

*Report will be saved for every calculation*

**PrintPDF**

Print Format: Estimate Report

Calculation: 7 - 02/09/2014

Store report: Do Not Store

Filename: Test Claim 1\_140902.pdf

Generate PDF

Cancel

*Select the type of report from the drop down menu and click generate PDF*



Arshia Motors - Faridabad

Assessment Number: 00002

Estimate Report

Version: 2

Printed: 12/09/14 08:33

Created: 12/09/14

Name of Owner:	Amit Bhardwaj	Estimate No:	00002
Owner Address:	delhi 328	Registration No:	DLTEST1
Chassis No:	TMBCNH1ZXAA154835	Dt of Reg:	05/03/14
Engine No:		Dt of Accident:	03/09/14
Kms Covered:	12345	Vehicle Model:	Laura II Sedan/Combi - 1Z From 04/2004

LABOUR	Time Basis 10 WU = 1 HR. Price/CL 1 [Panel] = INR500.00 / HR	WU	Amount (INR)
Guide Number	Description		
0741	L/F WING	10 *	INR500.00
63 29 19 01	R + R FRONT BUMPER COVER	9	INR450.00
63 29 65 02	RENEW FRONT BUMPER COVER	4	INR200.00
55 22 19 00	REMOVE/REFIT BONNET PANEL	5	INR250.00
55 22 65 50	RENEW BONNET	4	INR200.00
55 22 81 00	ADJUST BONNET	4	INR200.00
64 12 19 00	R + R FRONT SCREEN	25	INR1,250.00
64 12 49 00	FIT VEHICLE IDENTIFICATION NUMBER	2	INR100.00
	<b>Total Work Units</b>	<b>63</b>	
	<b>Total Hours</b>	<b>6.30HRS</b>	
	<b>Sub Total Panel/Mechanical Labour</b>		<b>INR3,150.00</b>
	<b>Panel/Mechanical Labour Discount</b>		<b>INR0.00</b>
	<b>Total Panel/Mechanical Labour</b>		<b>INR3,150.00</b>

PAINTING	Time Basis 10 WU = 1 HR. INR1000.00 / HR [Paint Index : 100.00%]	WU	Amount (INR)
Guide Number	Description		
0471	BONNET	20	INR2,000.00
0283	FRONT BUMPER COVER	14	INR1,400.00
0741	L/F WING	17	INR1,700.00
	Paint preparation for metal parts	21	INR2,100.00
	Paint preparation for plastic parts	5	INR500.00
	<b>Total Work Units</b>	<b>77</b>	
	<b>Total Hours</b>	<b>7.70HRS</b>	
	<b>Sub Total Paintwork Labour</b>		<b>INR7,700.00</b>
	<b>Paintwork Labour Discount</b>		<b>INR0.00</b>
	<b>Total Paintwork Labour</b>		<b>INR7,700.00</b>

MATERIAL COST - PAINT	Description	Cost	Sub Total
	TOTAL PAINT COST	INR5,951.32	
	SUNDRY PAINT MATERIAL	INR518.00	
	PRE-PAINTING SUNDRY MATERIALS	INR223.80	
	<b>Sub Total Paint And Material Cost</b>		<b>INR6,693.12</b>

## Comparison Report

To compare 2 or more estimate reports.

- Policy Data
- Accident data
- Vehicle identification
- Vehicle data
- Labor rates
- Damage reporting
- Calculation
- Reports
- Compare
- Attachments
- Case History
- Case Messages

### Compare

Compare

Base?	Compare?	Date	User	Grand total	Grand total with vat	Grand total vat	Rep total	Parts total	Labor total	Paint Labor Total	Point Material Total
<input type="radio"/>	<input type="checkbox"/>	6/21/14 10:49:22	service1	300,346.94	300,346.94	0.00	300,346.94	275,059.32	5,000.00	13,400.00	6,887.62
<input type="radio"/>	<input type="checkbox"/>	6/21/14 11:09:49	service1	310,953.92	310,953.92	0.00	310,953.92	285,666.30	5,000.00	13,400.00	6,887.62
<input type="radio"/>	<input type="checkbox"/>	6/21/14 11:24:08	service1	305,352.62	305,352.62	0.00	305,352.62	280,065.00	5,000.00	13,400.00	6,887.62
<input type="radio"/>	<input type="checkbox"/>	6/21/14 12:11:57	service1	310,953.92	310,953.92	0.00	310,953.92	285,666.30	5,000.00	13,400.00	6,887.62
<input type="radio"/>	<input type="checkbox"/>	6/2/14 19:22:22	service1	314,402.90	314,402.90	0.00	314,402.90	285,666.30	4,800.00	15,200.00	6,736.60
<input type="radio"/>	<input checked="" type="checkbox"/>	6/2/14 19:21:00	service1	901,664.63	901,664.63	0.00	901,664.63	864,269.13	12,200.00	16,400.00	8,775.50
<input type="radio"/>	<input checked="" type="checkbox"/>	6/2/14 19:21:24	service1	303,795.92	303,795.92	0.00	303,795.92	275,059.32	4,800.00	15,200.00	6,736.60

Compute Modifications
  Generate PDF

Vin Applied: No

Vehicle Identification: ASG2M608F8V7W4Y4

Calculation: ASG2M608F8V7W4Y4

Previous
Next

## Attachments

Click add tab to attach documents and images to the case.

## Case History

Includes details like case status/ creation /modification/calculation date and time etc.

Note	Event Status	Status	User	User Name	Date
Calculation successful	Calculated	Created	service1	Service1	9/2/14 19:26
Price Preview		Created	service1	Service1	9/2/14 19:27
Repair damage capturing executed		Created	service1	Service1	9/2/14 19:26
Calculation successful	Calculated	Created	service1	Service1	9/2/14 19:25
Calc. Preview		Created	service1	Service1	9/2/14 19:23
3D damage capturing executed		Created	service1	Service1	9/2/14 19:23
Repair damage capturing executed		Created	service1	Service1	9/2/14 19:23
Calculation successful	Calculated	Created	service1	Service1	9/2/14 19:22
Price Preview		Created	service1	Service1	9/2/14 19:21
3D damage capturing executed		Created	service1	Service1	9/2/14 19:21
Repair damage capturing executed		Created	service1	Service1	9/2/14 19:21
3D damage capturing executed		Created	service1	Service1	9/2/14 19:19
Repair damage capturing executed		Created	service1	Service1	9/2/14 19:19

## Case Messages

Details of messages/comments while sending, closing and reopening cases.

The screenshot shows the 'Case Messages' and 'Case Comments' sections. The 'Case Messages' section has a table with columns: Creation Date, Subject, Message, Sender, Sender Organization, Receiver, and Receiver Organization. Below the table is a 'Send message' button. The 'Case Comments' section has a table with columns: Type, Category, Author, Date, and Text. Below the table is a 'Previous' button.

Click on the home tab to get back to the home page / Work list

The screenshot shows the 'Claims' and 'Work List' sections. The 'Claims' section has a 'Home' button. The 'Work List' section has a table with columns: Claim Number, Reference No, Responsible, Task Status, Registration, Created on, Actions, Progress, Business sta, Business Pri, VIN, Sender, Last Edited, Sender com, Grand Total, and Task role. The table contains several rows of claim data.

Claim Number	Reference No	Responsible	Task Status	Registration	Created on	Actions	Progress	Business sta	Business Pri	VIN	Sender	Last Edited	Sender com	Grand Total	Task role
Test Claim 1	AJNO0001	service1	Created	TEST1	21/08/14 15:07		Created	General		TESTVIN1		03/09/14 06:09		303,795.92	
1061204058	AUD00001	service1	Created	3007	20/09/14 12:52		Created	General		WALCD0093		02/09/14 23:43			
ML	AUD00002	service1	Created	DLSCAD7730	02/09/14 12:06		Created	General		WALCD0091		02/09/14 17:15			
120001201134	AUD00003	service1	Created	HR358M7039	02/09/14 12:34		Created	General		WALCD0094		02/09/14 14:42			
	AJNO0001	service1	Created	TEST1	02/09/14 23:10		Created	General		TESTVIN1		02/09/14 23:10		310,853.92	
5047086		service1	Created	5047086	02/09/14 16:57		Created	General		WALCD0094		02/09/14 16:02			

In case of any query, please feel free to reach our technical team [servicedesk@audatex.in](mailto:servicedesk@audatex.in) or 1800-102-8353 (Toll Free).