AudaNet

User Reference Guide

Audatex Solutions Pvt Ltd

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Before we move ahead, please ensure that:

1. You have Internet Explorer version 8 or above installed in your computer.

BRE will not function properly on Google chrome, Firefox or any browser other than Internet Explorer (IE).

To download the latest version of internet explorer click on the link below
http://windows.microsoft.com/en-in/internet-explorer/download-ie

2. Java latest version 7 with update 67

To download the latest version of java click on the link below

https://java.com/download

3. PDF file reader (Adobe preferably)

To download the latest version of acrobat reader click on the link below:

http://get.adobe.com/reader/

Login

- Go to the Audatex website "www.audatex.in' and click on login to Audanet.
- Enter your username & password.

Audatex
a Solera company
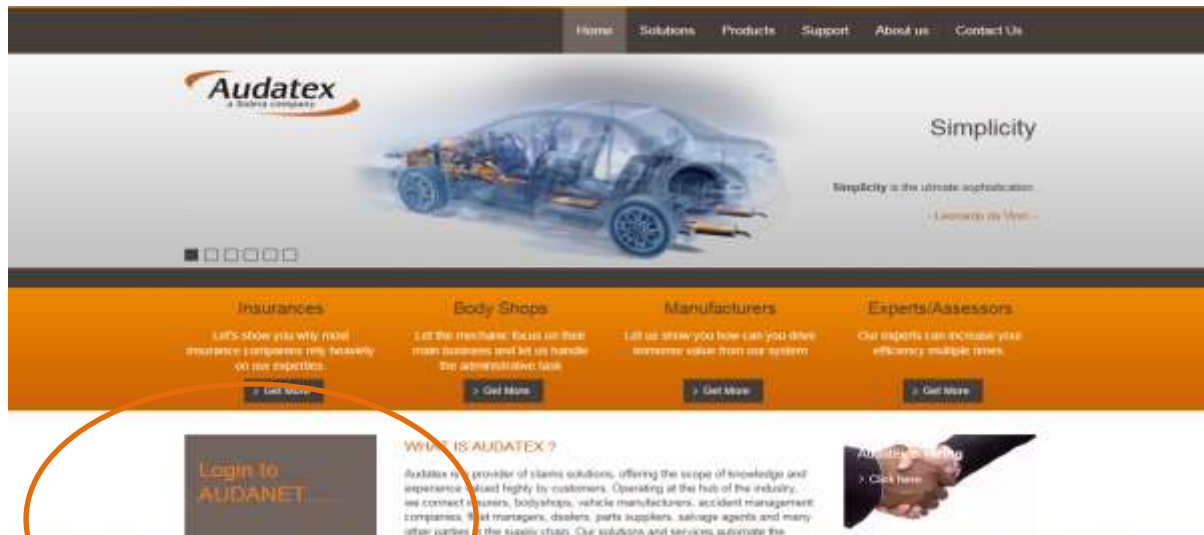
Sign In

Enter your Single Sign-On user name and password to sign in

User Name	
Password	

[Login] [Cancel]

Forgotten password | Expired account

> Log in using your unique user name and password

> Click to generate a new password

Password recovery

Submitted text is not valid. Please try again.

User Name: training10

Enter these letters:

d⌐y⋆ed

damted

[Submit]
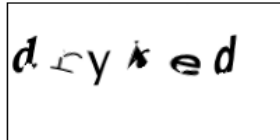
(refresh page to generate a new image)

> Step 1

Password recovery

User Name: training10

Customer ID:

New password:

Repeat password:

[Submit]

> Step 2

> Customer ID will be supplied with the user name & password. In case you don't have, mail us servicedesk@audatex.in

Work Grid

In work grid we can view all the active, copied, sent and closed cases. The columns in the work list can be customized as per user requirements. The work list can be exported to excel for viewing offline.
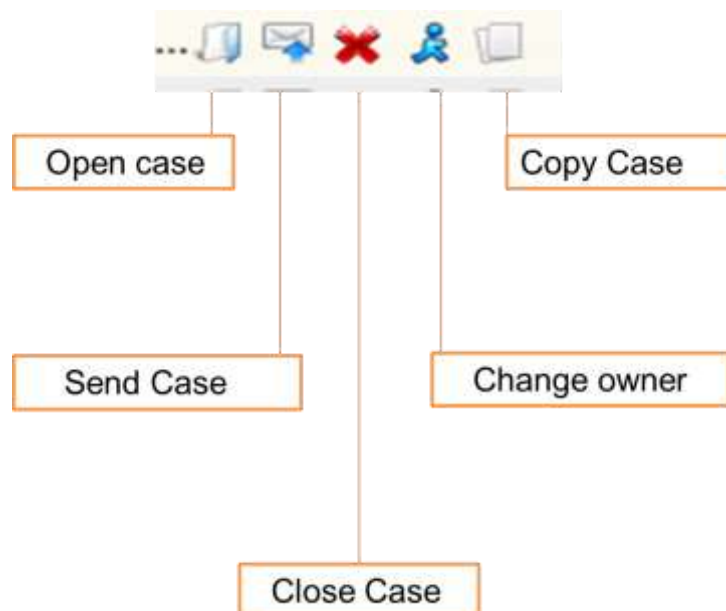

Column Chooser

Export to Excel

Select Columns ✕

☑ Claim Number
☑ Reference Number
☑ Responsible User
☑ Task Status
☑ Registration Number
☑ Created on
☑ Actions
☑ Progress
☑ Business status kind
☑ Business Process
☑ VIN
☑ Sender
☑ Last Edited Date
☑ Sender company
☑ Grand Total
☑ Task role

💾 Ok   ✕ Cancel   Reset

Column Chooser

Actions

Open case

Send Case

Close Case

Change owner

Copy Case

Progress

Filled check boxes indicates that the operation it signifies has been completed

Administration Data

Calculations Done

Vehicle Identification

Damage Captured

Create

- For new assessment press the new case tab.

Pre Intake Page

Mandatory Fields

Complete the mandatory fields and click on create new case.

==Note: The values entered in the pre intake page cannot be edited later, so please make sure that you enter the correct data.==

==▶.- Signifies that the field is a mandatory field==

Policy Data

It is recommended to fill all the fields mentioned but you have the option to fill only the fields you require.

The various pages signify the workflow configured as per SKODA

In Policy Type, select comprehensive to calculate depreciation & zero depreciation for depreciation cap policies.

To add name of insurer and the assessor, check the boxes in the other contacts options and fill the details.

Click to add assessor details

Accident Data

Accident date is mandatory where as other fields are optional. Accident date is used to calculate depreciation

Accident Impact Points and direction can also be mentioned as shown. General condition of the vehicle can be selected from the drop down menu and required comments can be mentioned in the description filed.
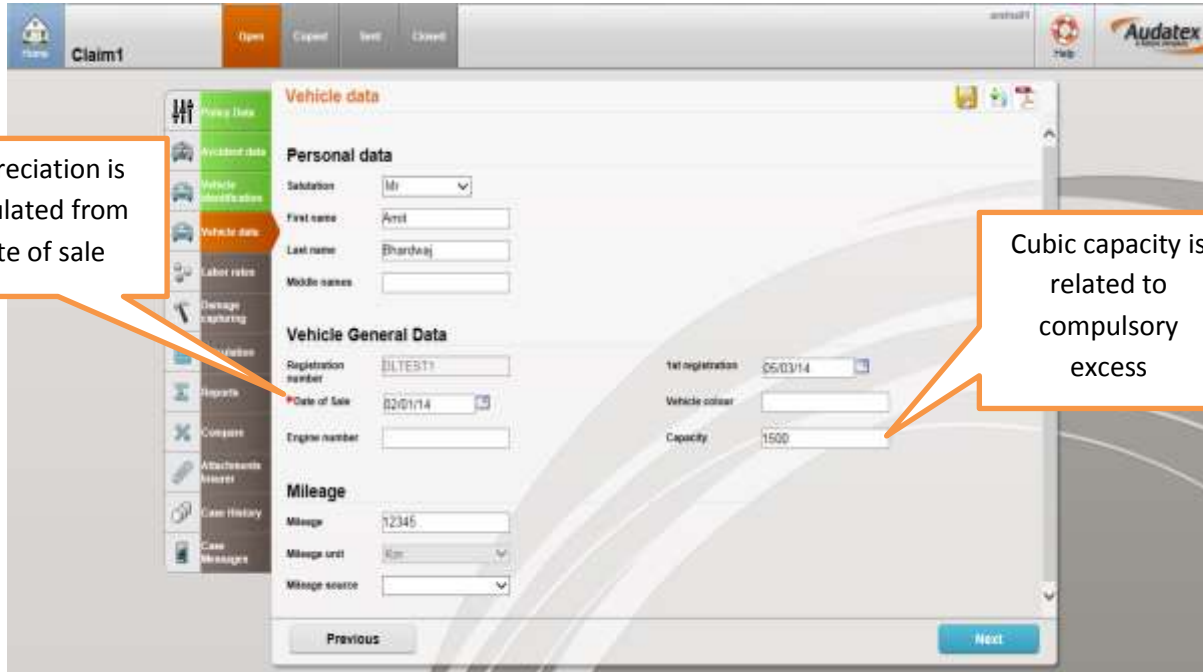

Vehicle Identification

The VIN entered in the pre intake page will be reflected in the VIN field, select the required model from the options.

Vehicle Data

Fill in the vehicle details as required; the fields marked with ⚑ are the mandatory fields.
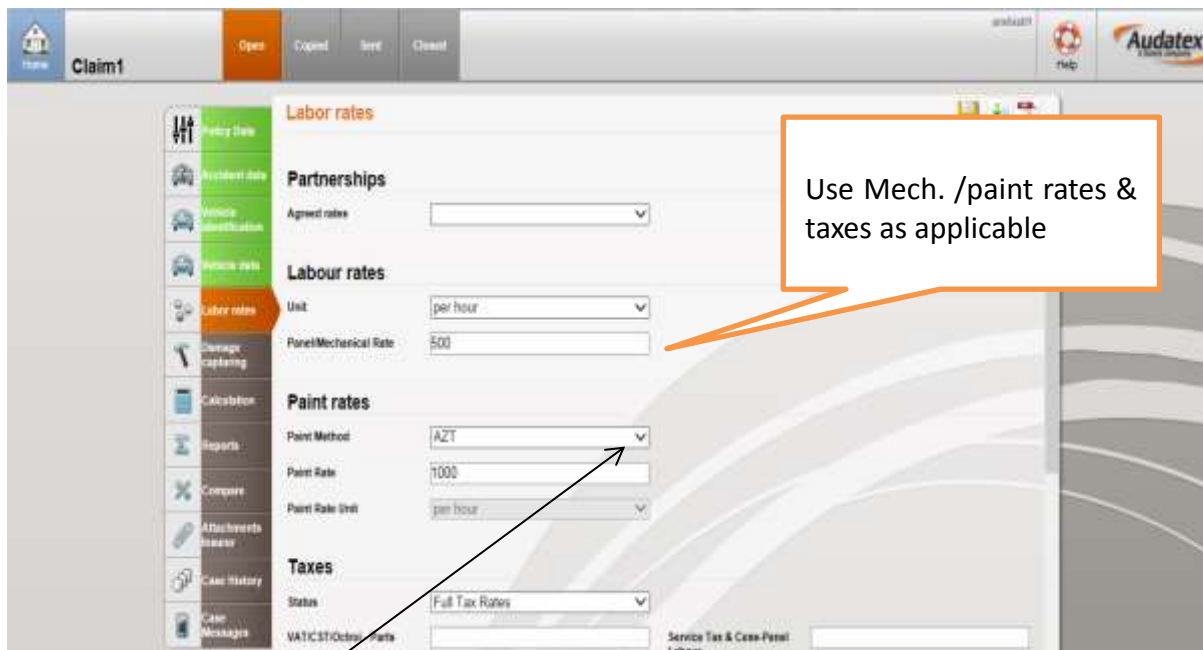
Depreciation is calculated from date of sale

Cubic capacity is related to compulsory excess

Labour Rates

Use Mech. /paint rates & taxes as applicable

Note: Select Paint Schedule as Paint Method for Tata Models.

Taxes can be enabled and disabled as required

ID Block Codes

To add various items like transportation cost, fixed paint material cost , cavity protection etc. click on the ID Block code tab and select the check box option and click add
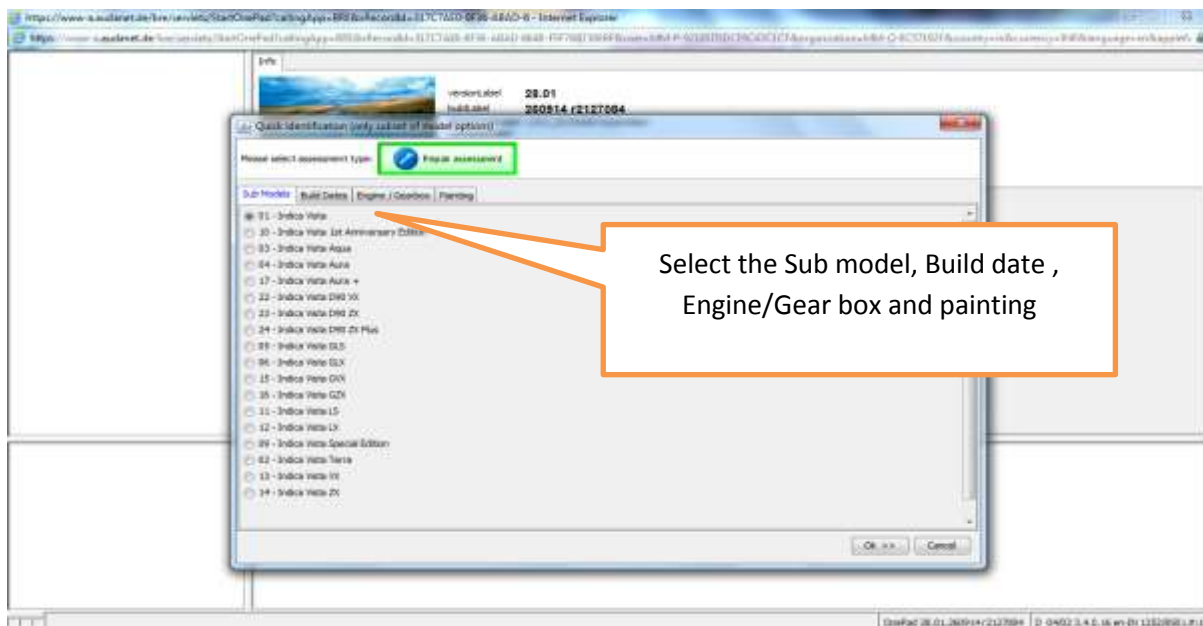
Damage Capturing

After the admin information the next step is damage capturing where the AudaPad (Auda-graphics) will open for the selected model.

Note: Loading of the graphics will depend upon the internet speed. Minimum recommended speed is 2mbps. Also initially the loading will take time as the system saves caches in your computer and it takes lesser time when the same model is selected for damage capturing again. For more information on this click on http://youtu.be/EwpKFMFK2V8
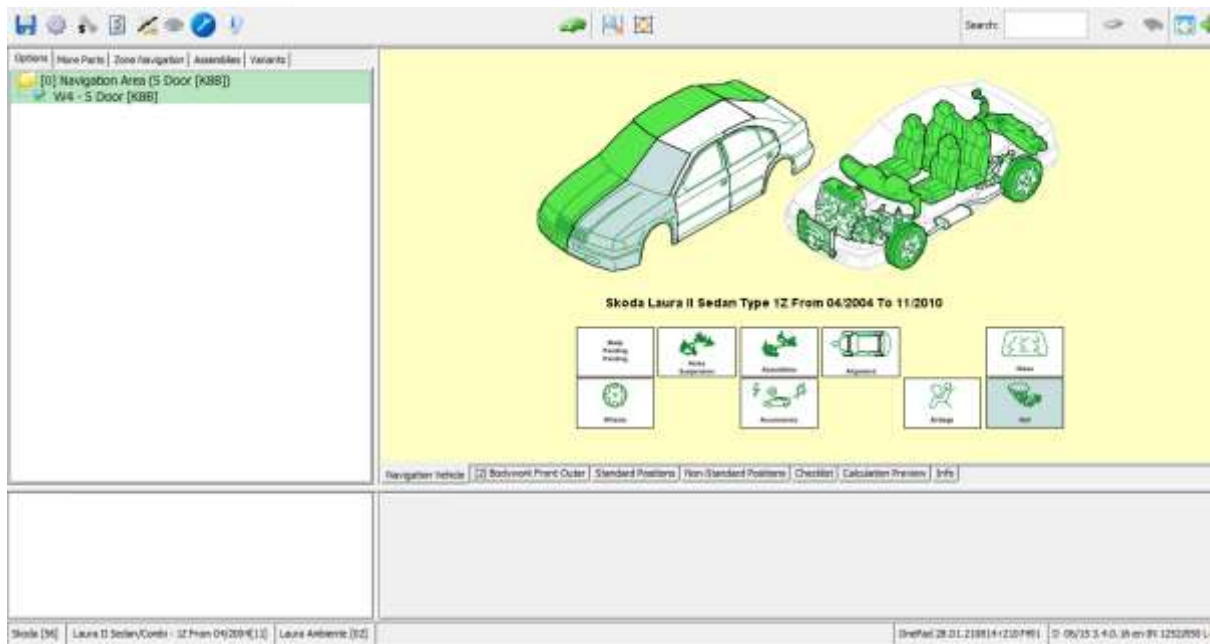

Select the Sub model, Build date , Engine/Gear box and painting

Shortcuts

Shortcuts

Shortcut tabs

Click to navigate left /right & up/down in the graphics

Model Options

Click on the model options icon to view model options selected during VIN Lookup
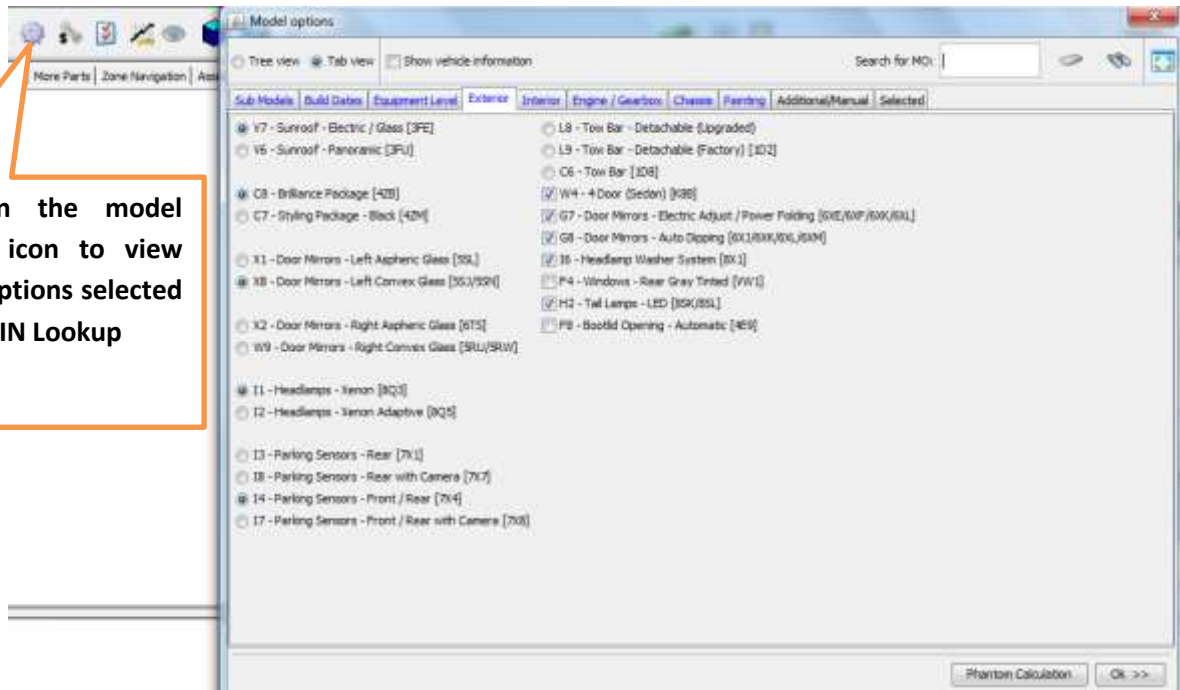
Note: It is recommended not to change the selected options as this may change the calculations output.

User Settings

User settings

![Audatex - a Solera company]
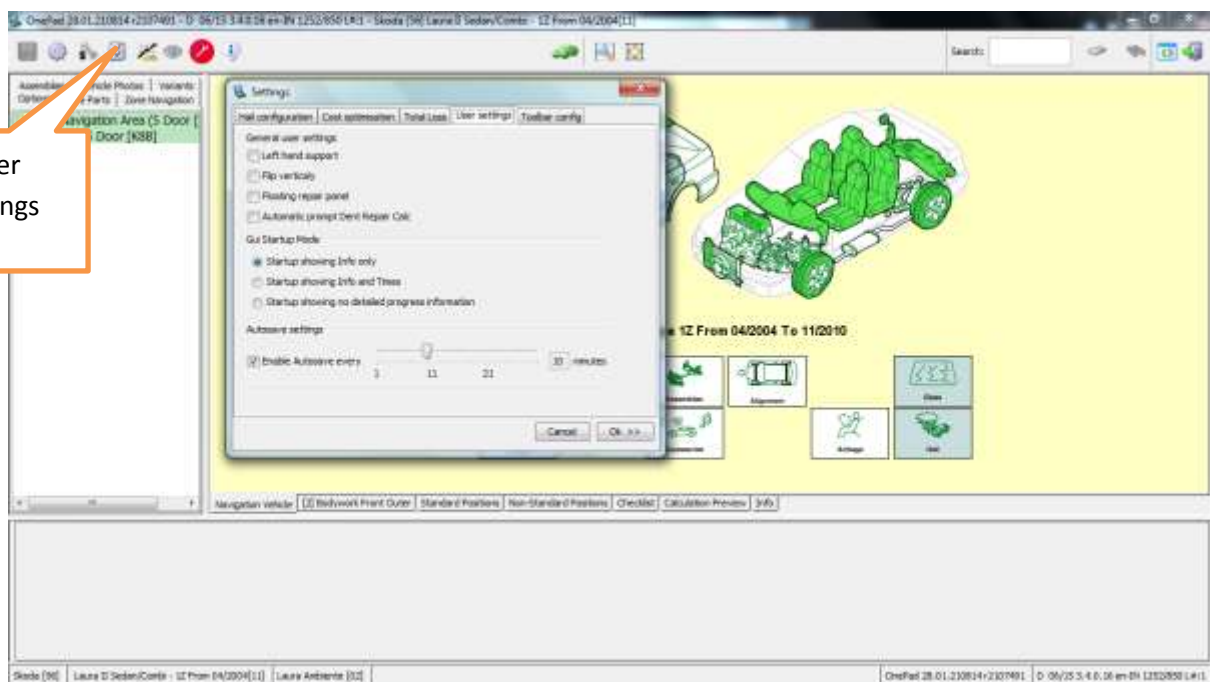
Parts Composition

Turned ON

Parts composition details pop up when option is turned ON

Turned OFF

Renew

- Is used when a panel/part is to be replaced
- Includes the following operations
  - R+R of the part/Panel
  - R+R of the child parts
  - R+R of the associated parts
  - Paint labour +Paint material cost (New Part Paint)
  - Part number
  - Part price
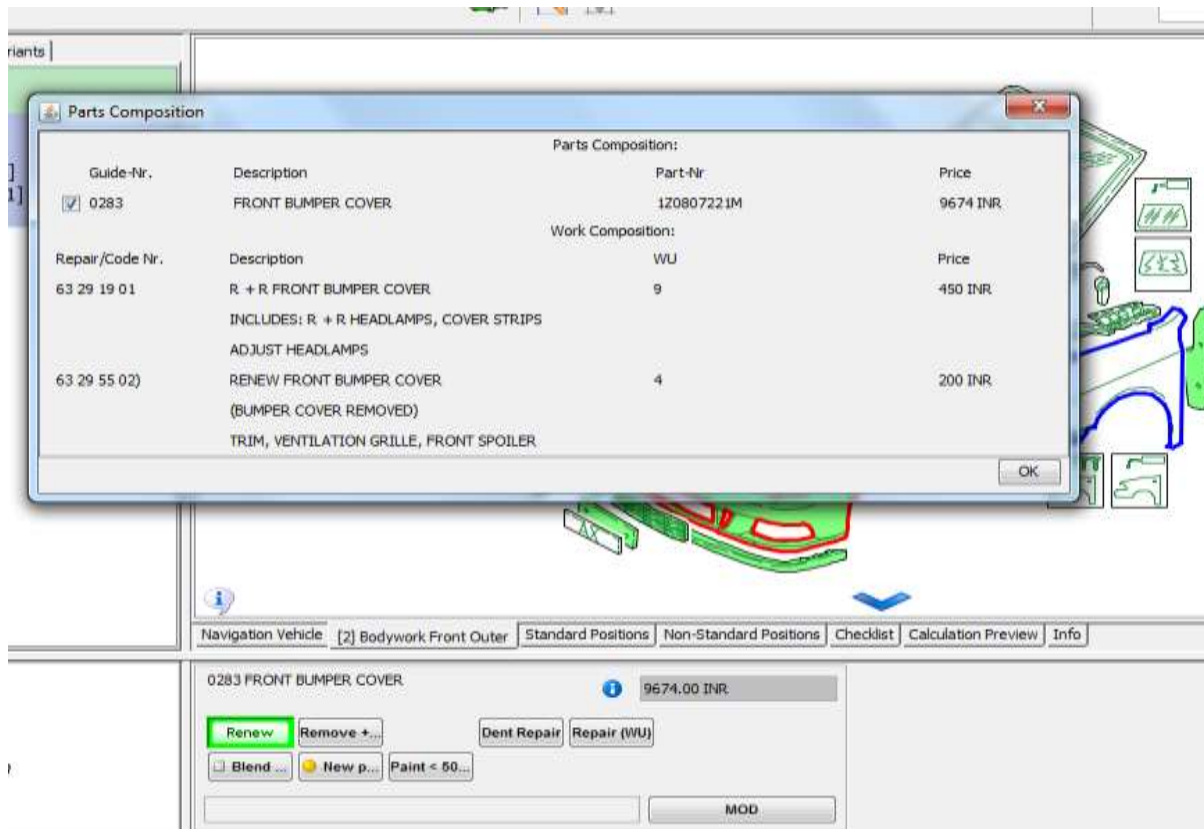
Repair

- Is used when part/Panel is repaired
- Includes the following operations
    - Denting /Repairing time (WU'S)
    - Paint labour +Paint material cost (Repair Paint<50%)
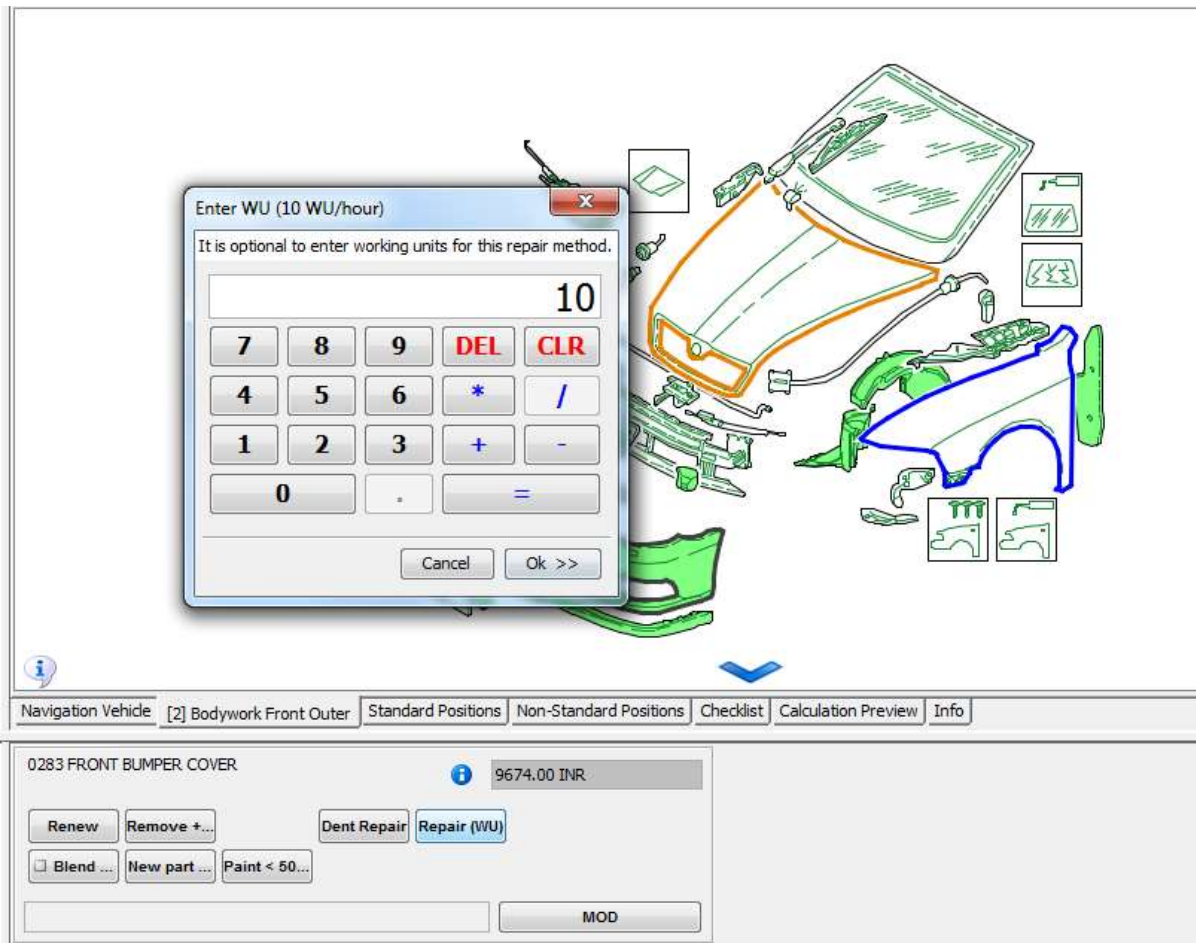
Note:

- In repair the user has to manually select whether the panel/part is requires removing & refitting and can be selected from the R+R tab.

A's and B's Assemblies and Sub-Assemblies

- "A" Identifies the main assembly
- "B" Identifies a sub-component to the main assembly
- "C" Identifies further sub-components to the main assembly

  If you buy the "A" you will get the A, B's and C's
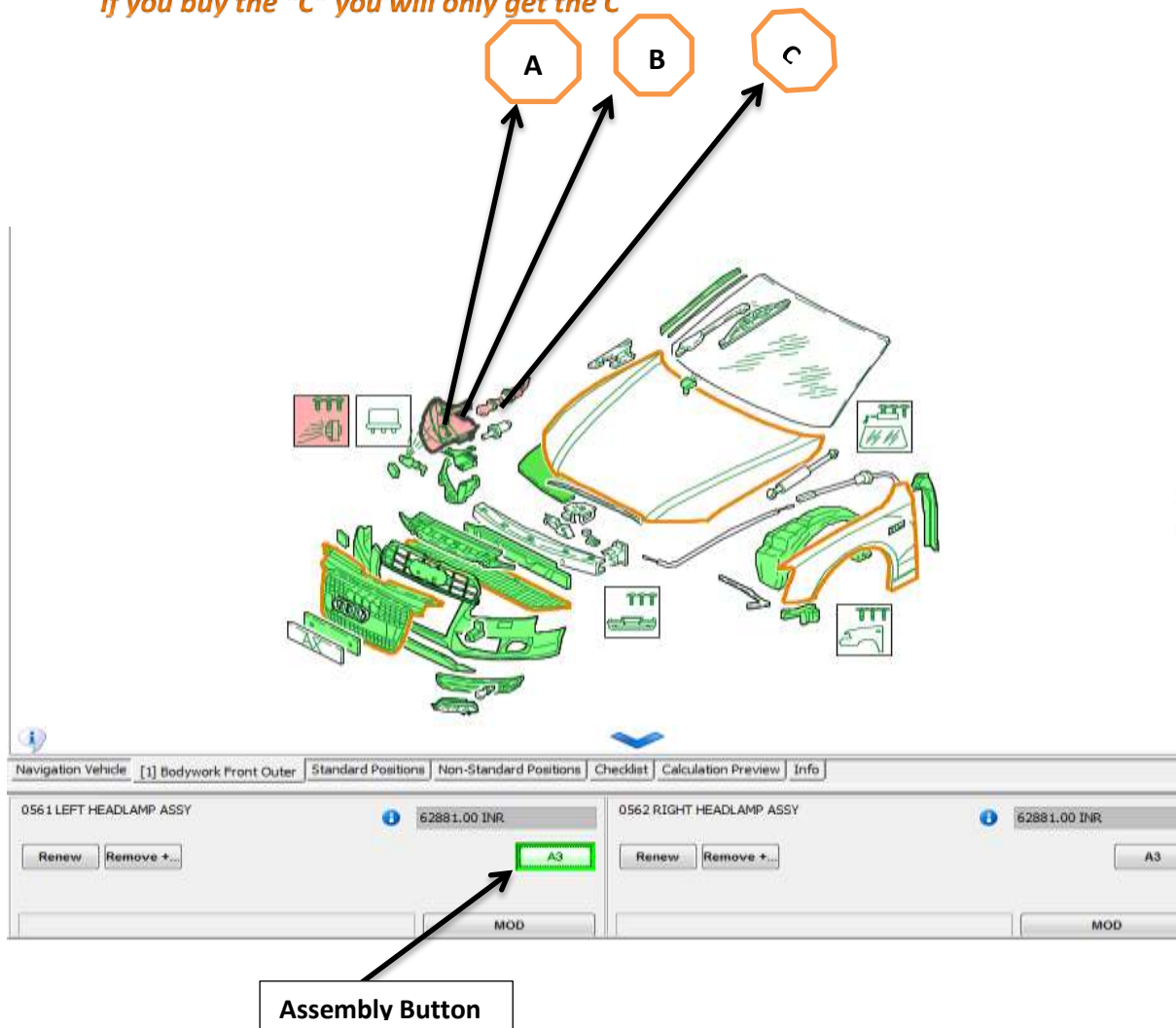 *If you buy the "B" you will get the B and C's*
  If you buy the "C" you will only get the C

Assembly Button

Selected Panels will be highlighted with Red outlining
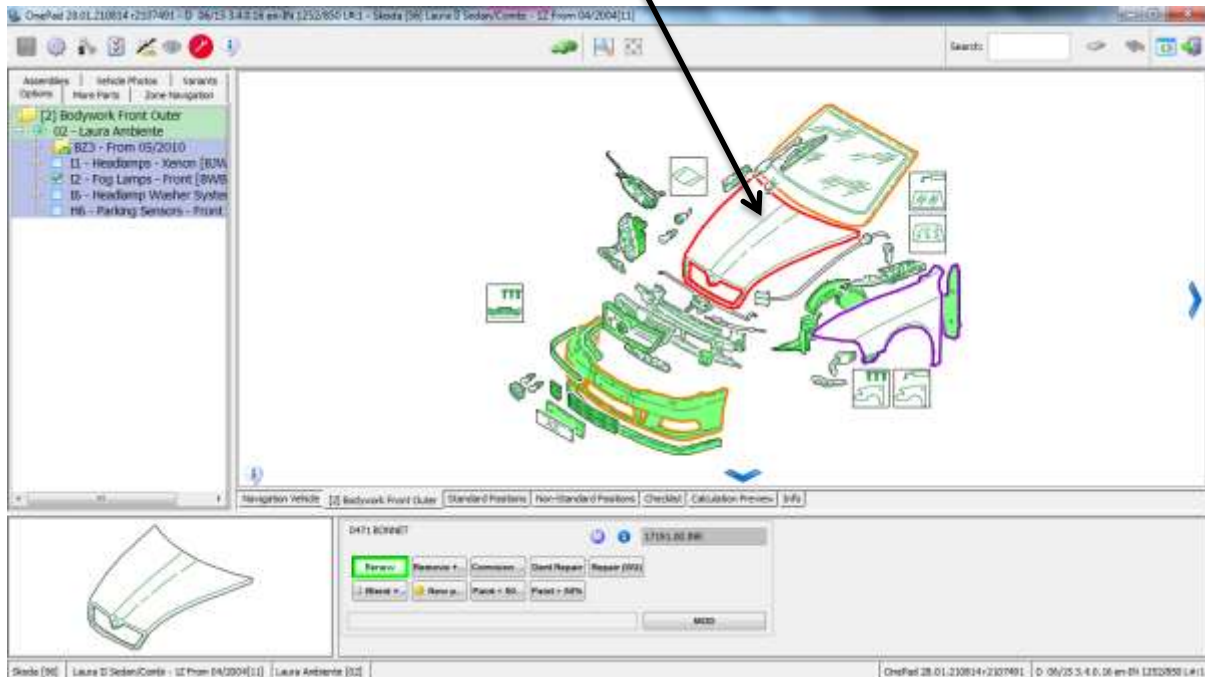
Colour Coding of parts

Green: Plastic parts
Yellow: Aluminium Alloy
White: Sheet Metal

Axles Suspension- Zone 32

Deals with axle, suspension and some additional work. e.g.

- Front & Rear Axle R+R
- ABS Function
- Power steering
- Wiring Harness repair

Assemblies -Zone 31
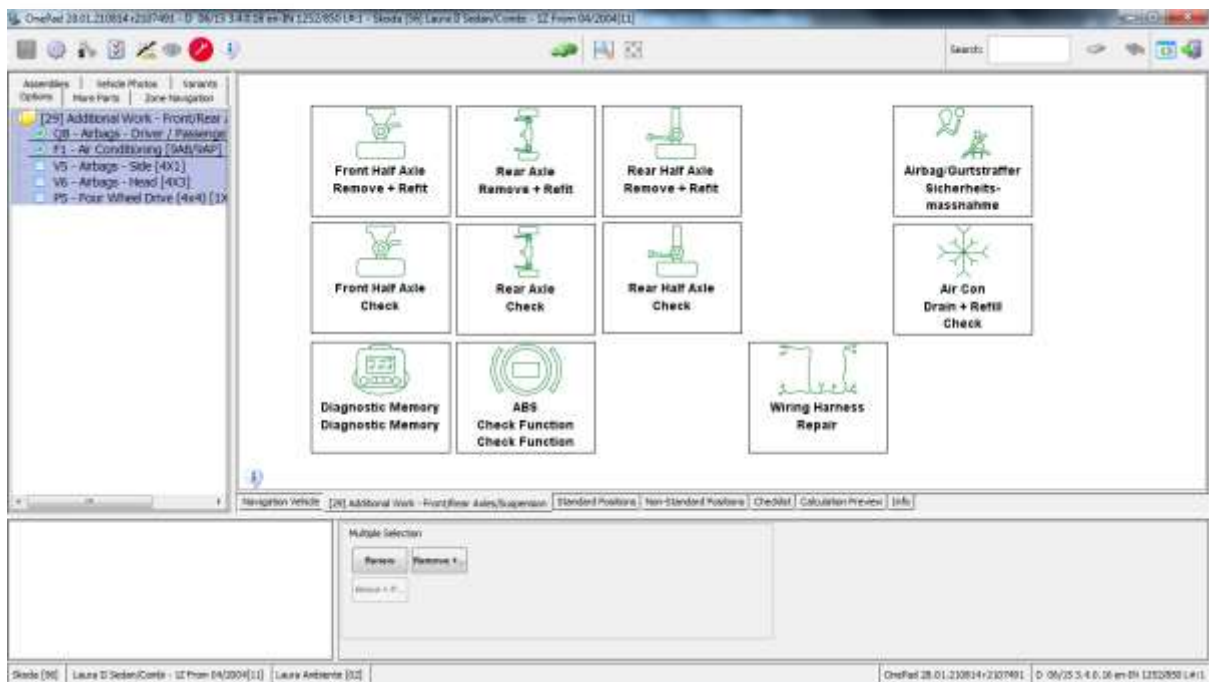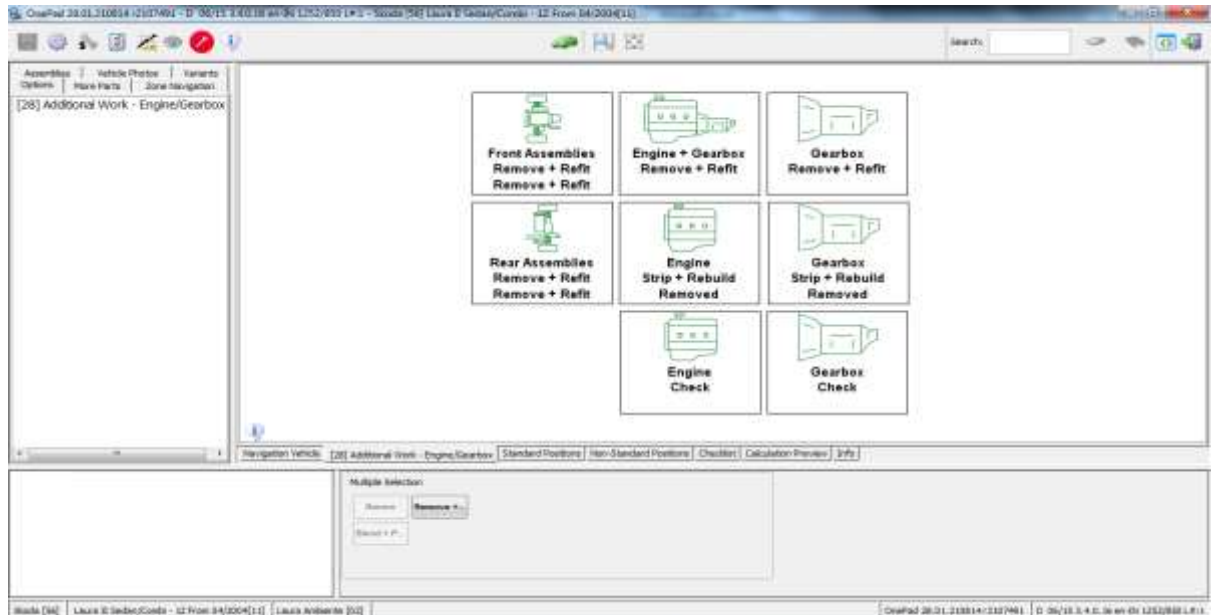
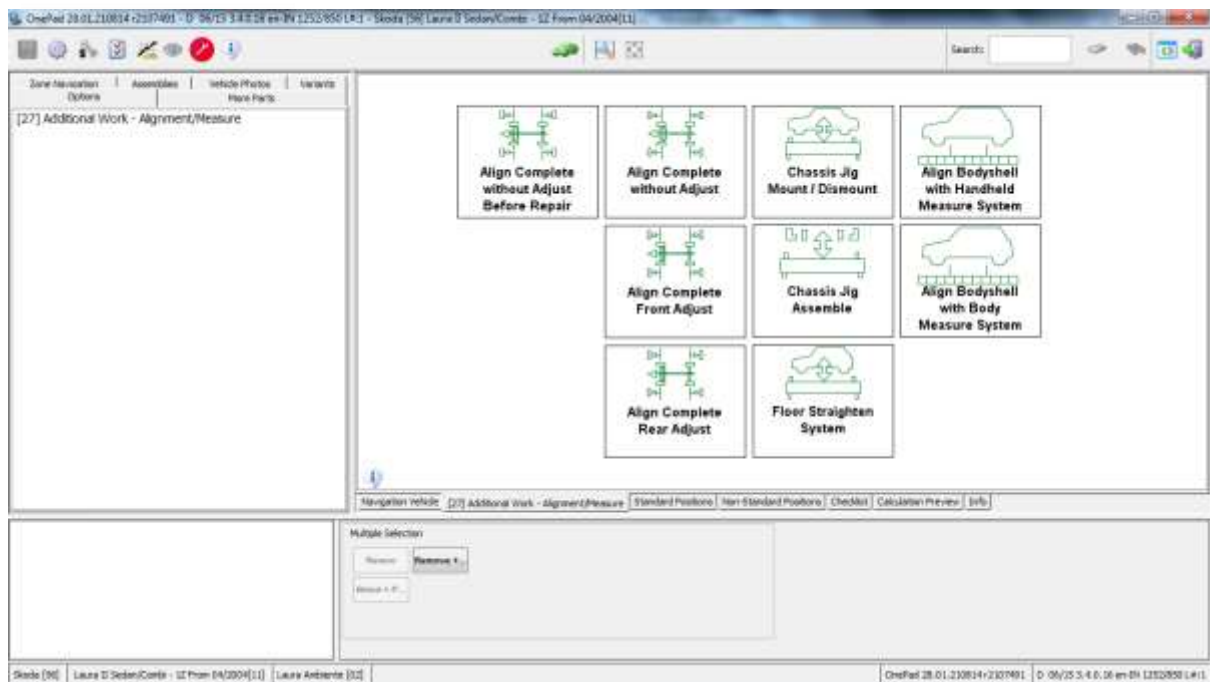Removing & refitting options for various assemblies

- Engine R+R
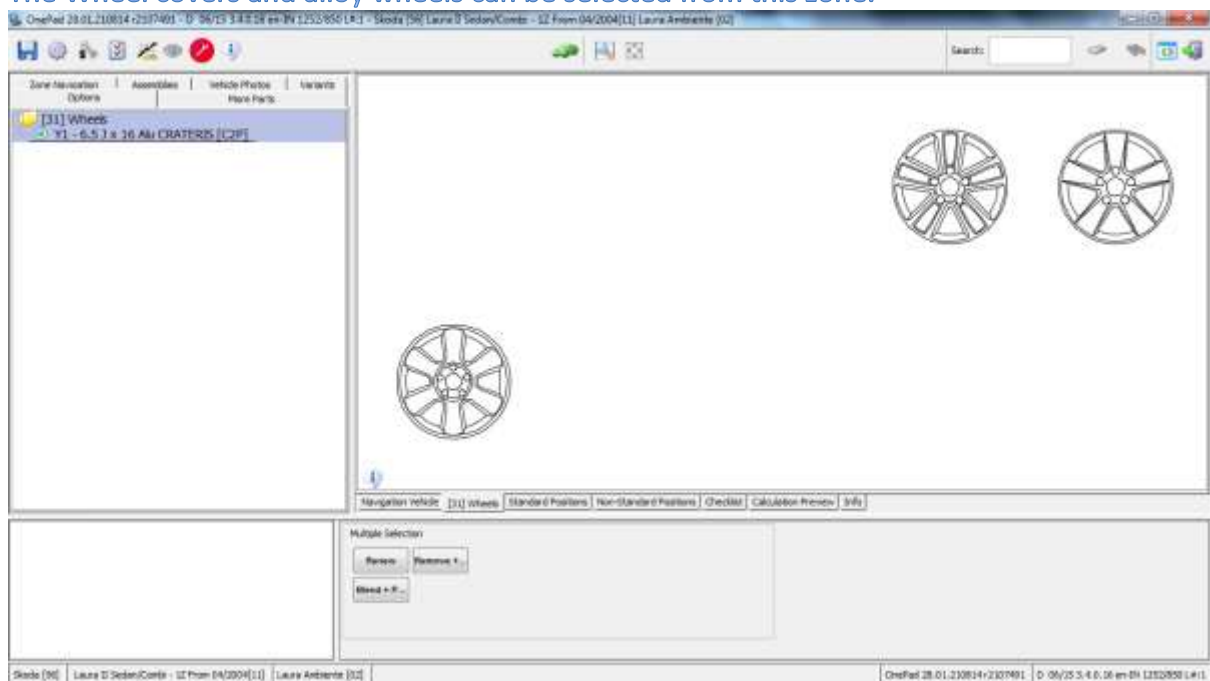- Gearbox R+R

Alignment - Zone 30

Provides various alignment operations such as

- Front & Rear Alignment
- Floor Alignment
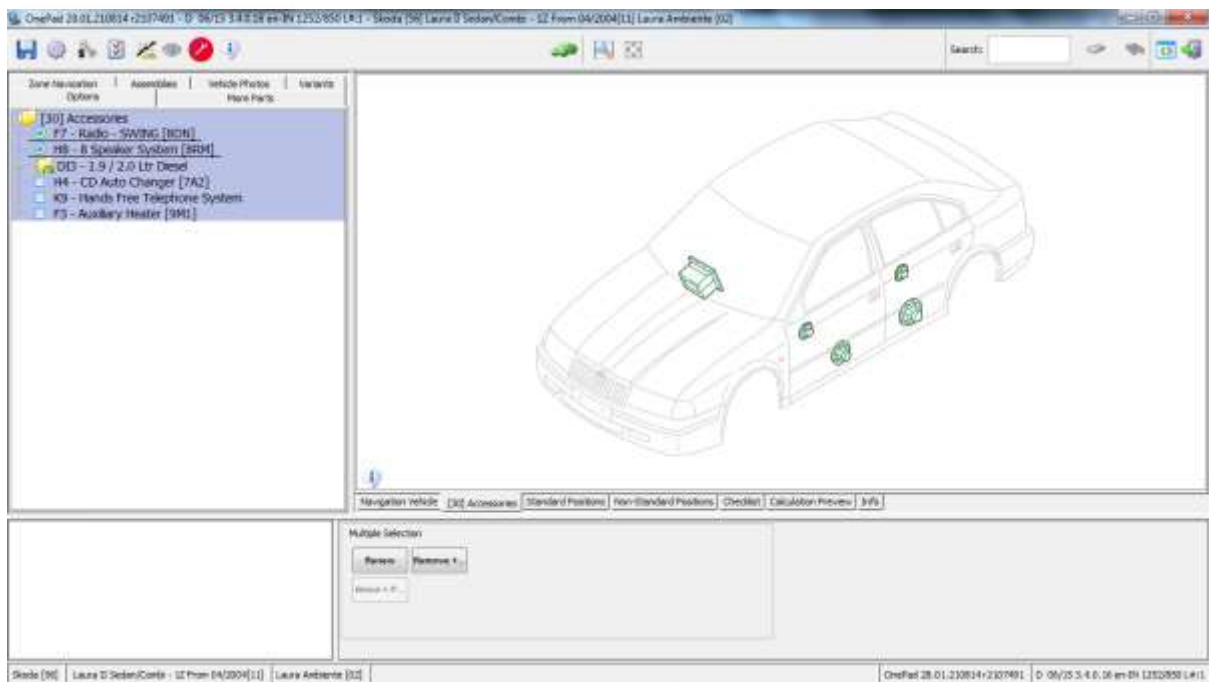- Body Shell Alignment

Wheel Covers - Zone 34

The Wheel covers and alloy wheels can be selected from this zone.

Accessories - Zone 33

All the standard accessories supplied by the OEM with the vehicle can be selected in this zone. Some of the items considered as accessories are as under:
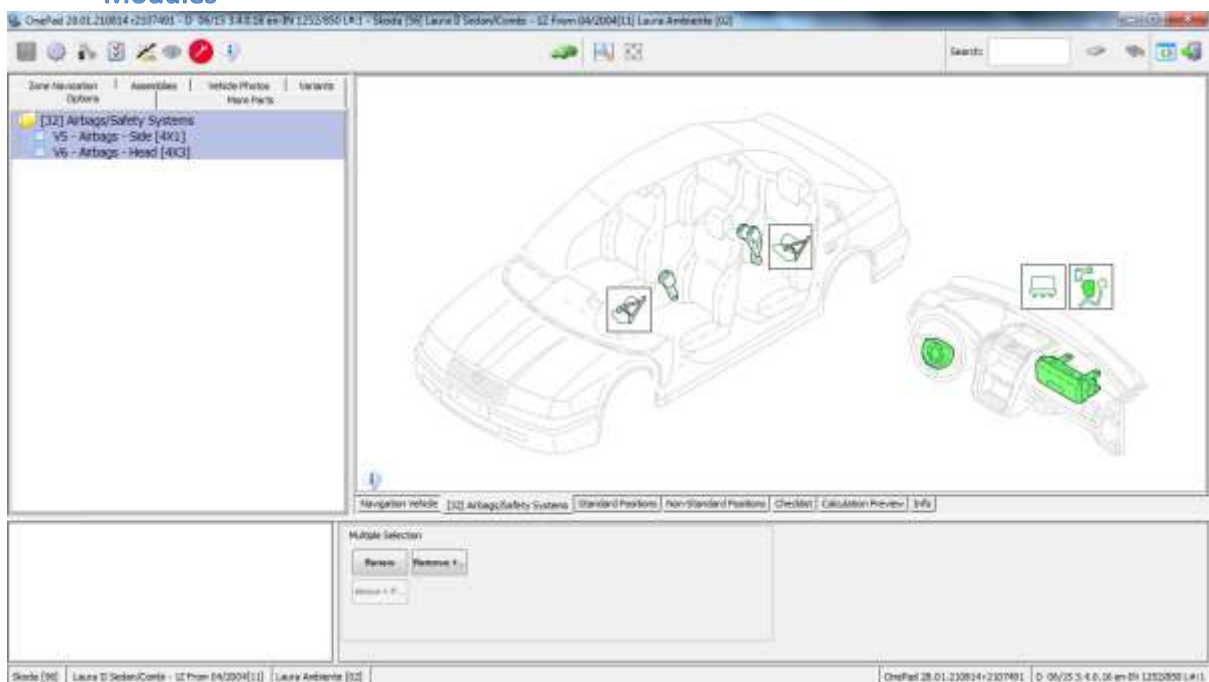
- Audio System
- Speakers
- Heater

Airbags- Zone 35

This zone gives you option to access the following:
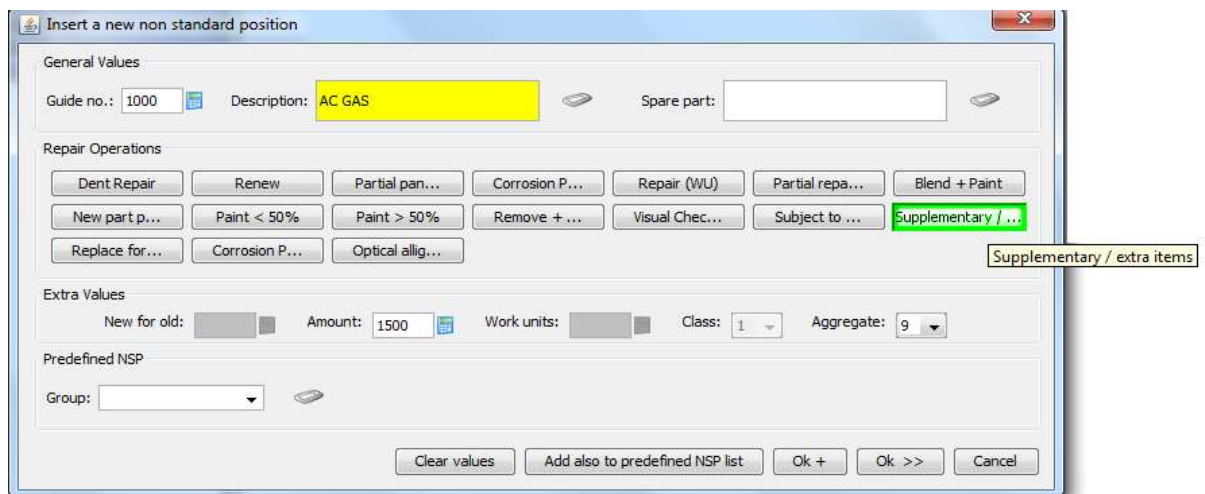
- All Airbags
- Modules

Non Standard Positions- NSP

NSP is a free form part of the system that enables the user to manually enter the labour, parts and specialist costs to the assessment e.g. AC gas, Sealant kit, bolts , washers, machining, oil etc.

To add a Non-standard position (NSP) click here

Add the NSP as required, from the available options

Note: System does not buy liquids & gases (engine oil, AC gas etc.) and these must be entered in NSP. It is recommended to change the guide number every time you add a new item to NSP.

NSP Memory Storage

The facility exists to store and re-use NSP entries, click on the "add also to predefined NSP list "tab.

![Audatex a Solera company]

The Audatex Paint and Methods Procedure

Audatex use paint schedule for all the painting operations as specified by Tata motors

Partial Panels

A vehicle repair method may require that we purchase a body panel to replace the existing damaged panel. However, it is not always necessary to replace the panel in its entirety, and the estimator may choose to fit only a section of the purchased panel. It is these "sections" of the full panel that we refer to as partial panels.

"To select a partial panel replacement Click into the small "spot" ⬤ and depressing the Partial Replace Button"
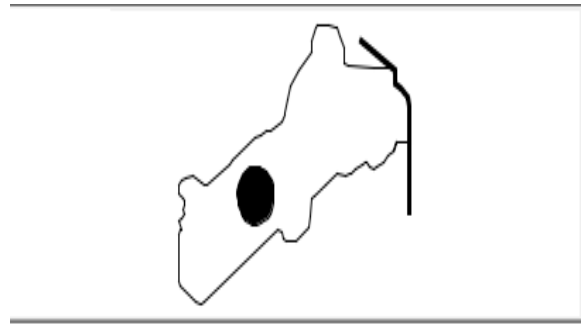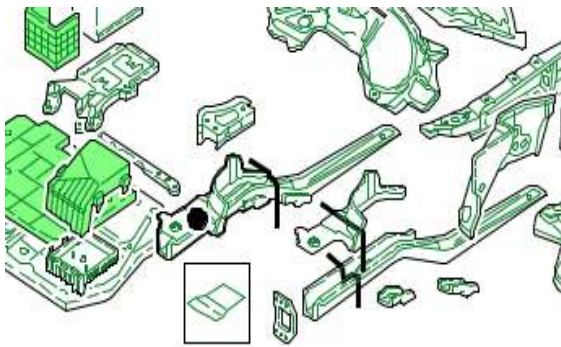
Labour Times

The system will provide a separate time schedule to deal with the partial panel. Panel and Mechanical labour times will vary from that of the full panel option if the partial repair process is significantly different.

Don't forget: you buy the whole panel, fit the section you want and discard or reutilize the rest.

Partial Panel Repairs and Painting

If Partial Panel Painting is available, the system will display selection squares for the relevant panel section, the user will be required to click on the appropriate square and then click the relevant Blend, Repair Painting or Partial repair buttons.

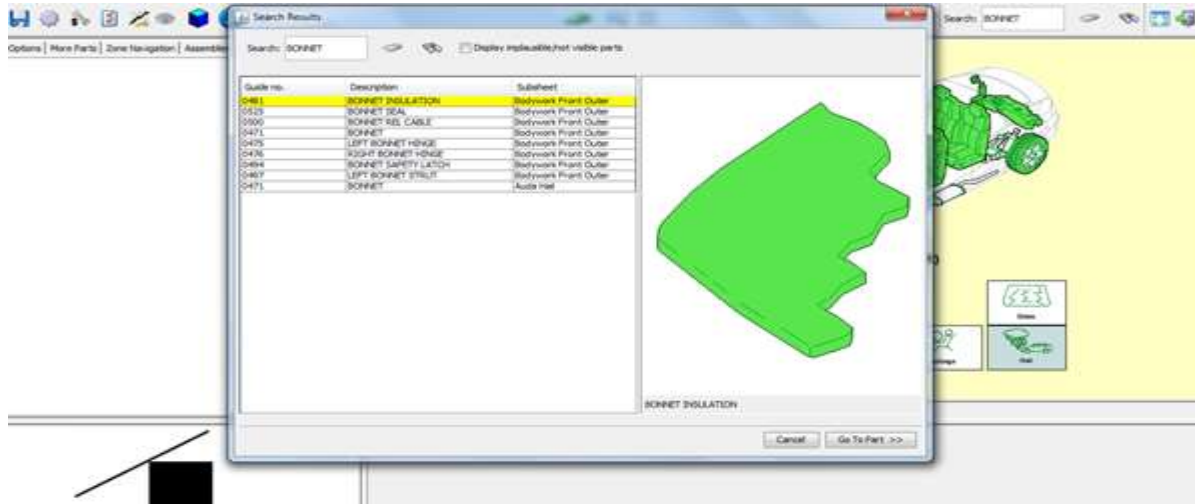**Partial Panel Painting – Applicable on mounted panels**

Partial Panel Repair or Renewal – Applicable on welded Panels
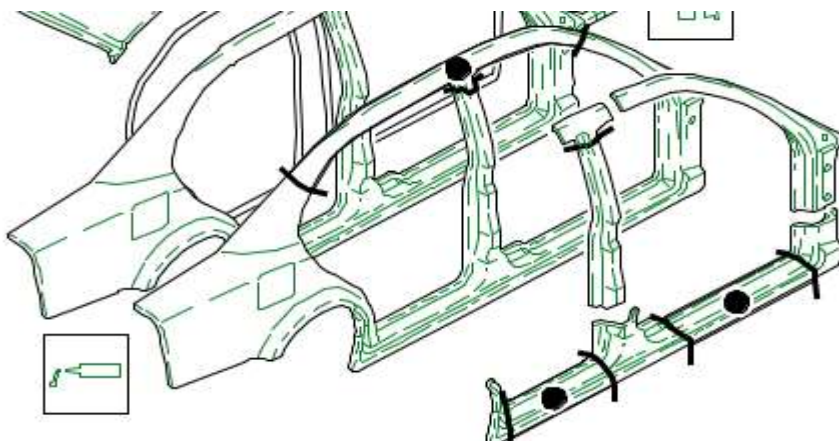
Part Search

To search a part by name or part number, go to search option in the Audagraphics.

The selected part will be highlighted in the audagraphics

Modifications

To modify the price or work units of a part in case of variation in part price or actual time taken to complete the job, click on the modifications tab and then enter the correct part price or labour time opinion in the mutations options as required.

0471 BONNET

MUT	EM [INR]: 5000.00		
✓ EM-Part price mutation			NfO
MM-% increase on manufacturer RRP			
WM-% discount on manufacturer RRP		REP	

0471 BONNET

MUT	EM [INR]: 5000.00		
WU		NfO	
CO		REP	

Paint Schedule

Apply Paint Split (If required)

Enter missing paint values

Calculations

Click calculate tab after selecting the material type, customer liability, salvage and excess

Material is classified as metal, plastic & glass by default. Material type can be changed form he drop down menu as required into unknown, metal, glass, Fibre glass. Depreciation will be calculated as under:

1. Unknown -0%
2. Metal – as per age of the vehicle
3. Glass – 0%
4. Fibre Glass – 30%
5. Plastic- 50%

Check the customer liability box in case some part is not assessed/allowed by the surveyor.

Generating a report / Estimate

Click on Print PDF to generate the report /Estimate

PrintPDF

Print Format	Paint Schedule Estimate Report ▾
Calculation	1 - 11/11/2014 ▾
Store report	Do Not Store ▾
Filename	76_141112.pdf

Generate PDF   Cancel

Select Paint Schedule Estimate Report from the drop down menu and click generate PDF
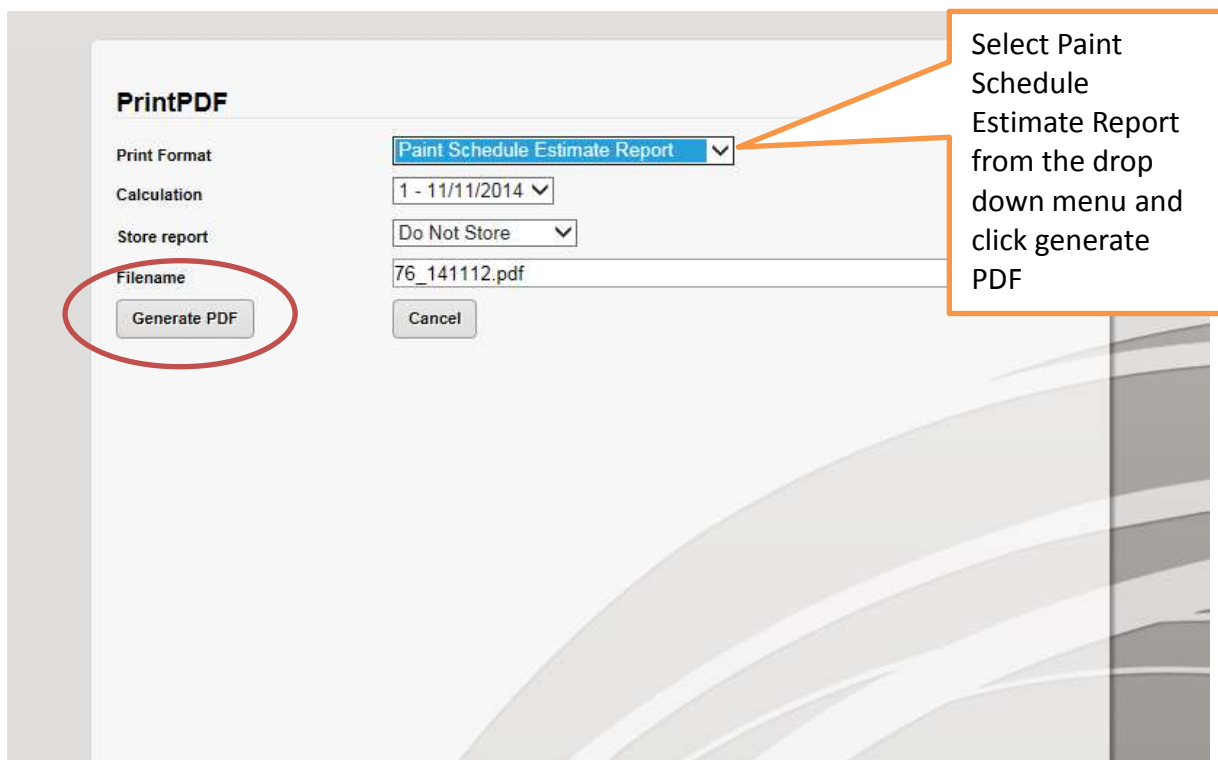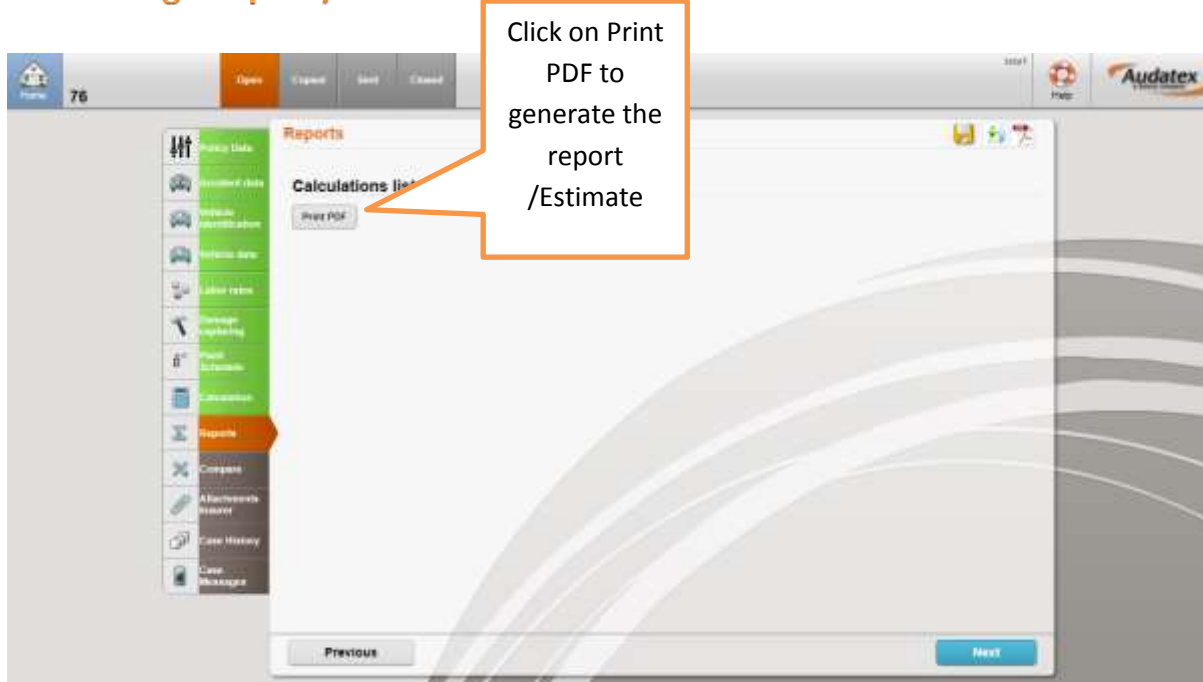
Comparison Report
To compare 2 or more estimate reports.

Attachments

Click add tab to attach documents and images to the case.

Case History

Includes details like case status/ creation /modification/calculation date and time etc.

Case Messages
Details of messages/comments while sending, closing and reopening cases.

Click on the home tab to get back to the home page / Work list

In case of any query, please feel free to reach our technical team servicedesk@audatex.in or 1800-102-8353 (Toll Free).